

A decorative graphic on the left side of the page consists of several purple squares of various sizes, some of which are cut diagonally. The background is a light gray with faint, large white numbers and symbols scattered across it.

promises kept

measuring pact's *mission*
2014

The Pact logo is a white, stylized shape resembling a four-pointed star or a flower, with the word "pact" written in a dark purple, sans-serif font inside it.

pact



MEASURABLY *transforming lives*

Making a promise is a start. Keeping a promise is what counts.

At Pact, we define a promise kept as a life measurably transformed for the better.

This report is full of numbers, but what it is really about is people: An HIV-positive mother in Nigeria who receives the health services she needs to avoid passing the virus to her baby. A miner in Burundi

who is fairly paid for his work. A young woman in Myanmar who has access to the credit she needs to launch a business of her own.

These are promises kept, lives measurably transformed.

Around the world, Pact helps millions of people who are poor and marginalized discover and build their own solutions and take ownership over their future. We believe that all people deserve to be healthy, to make a decent living and to gain lasting benefit from the natural resources around them.

This report reflects the millions of people who last year began realizing a better tomorrow.



all people deserve to be healthy, to make a decent living and to gain lasting benefit from the natural resources around them.



MEASURING *pact's mission*

Pact is committed to measuring its results. Since 2011, we have published the results of our global programming and, since 2013, we have published our funding data under the IATI (International Aid Transparency Initiative).







Pact enables systemic solutions that allow those who are poor and marginalized to earn a dignified living, be healthy, and take part in the benefits that nature provides. Pact accomplishes this by strengthening local capacity, forging effective governance systems, and transforming markets into a force for development.

To measure our progress we defined a set of global indicators to describe our work in each impact area

and for each approach. Data for these indicators are collected annually for each Pact project. This report summarizes the outcomes of our worldwide programming in fiscal year 2014 (October 2013 – September 2014) and the trends in relation to previous years.

Pact is committed to measuring the reach and impact of our projects and will continue to publish our data publicly as part of this commitment. If you have any questions about this report or our methodology, please contact:

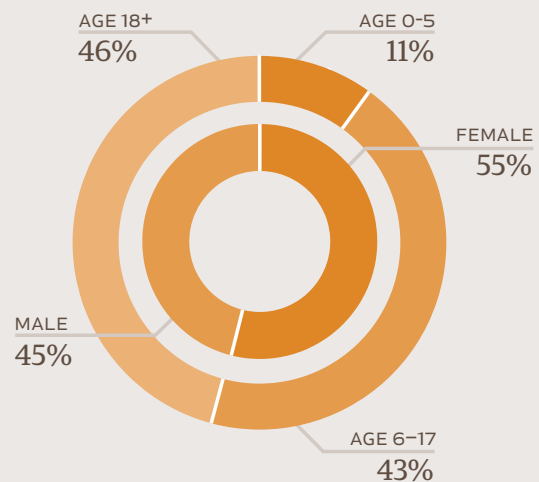
KERRY BRUCE, *senior director for global health and measurement*
kbruce@pactworld.org

IMPACT AREA / APPROACH	PRIMARY INDICATOR	RESULTS
<p> HEALTH Vulnerable people access the care they need to enjoy a healthy life.</p>	People with improved access to health and social services	2,476,056
<p> LIVELIHOODS People with limited livelihood choices gain the resources they need to become income secure.</p>	People with increased net income and savings	547,487
<p> NATURAL RESOURCE MANAGEMENT Resource-dependent communities gain lasting benefit from the sustainable use of the natural resources around them.</p>	People that benefit from improved natural resource management	119,525
<p> CAPACITY DEVELOPMENT We develop people's abilities to contribute to positive social change.</p>	Partner organizations that have improved their performance	574
<p> GOVERNANCE We work to amplify the voice of vulnerable and marginalized citizens in the governance process and help governments and civil society organizations to become more inclusive, transparent, and efficient in the delivery of basic services.</p>	Citizens participating in initiatives that resulted in positive state-society engagement	713,698
<p> BUSINESS + MARKETS We tap into the power of markets as a force for development.</p>	Projects where businesses and markets are a force for positive change	13

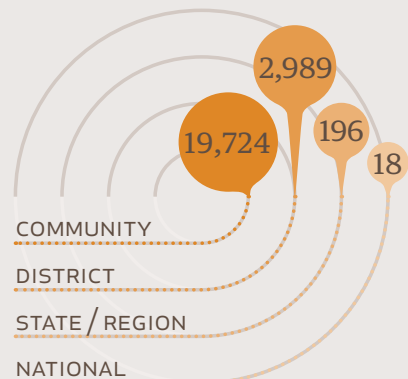


MEASURING *health*

PEOPLE WITH IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, BY SEX AND AGE



HEALTH AND SOCIAL SERVICES SYSTEMS STRENGTHENED, BY GEOGRAPHIC LEVEL



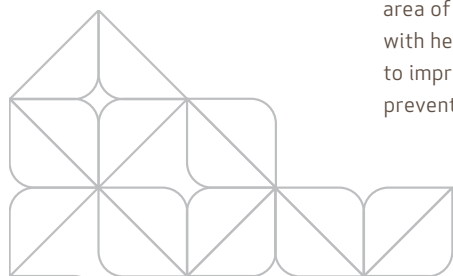
Health systems strengthening...

... especially at the community level, is a core area of Pact's work. Pact helps communities link with health care facilities and with governments to improve the quality of care, especially for the prevention and treatment of malaria, TB, and

HIV amongst most-at-risk populations. Pact also strengthens social welfare systems such as those that serve orphans and vulnerable children to better serve the populations that depend on them.

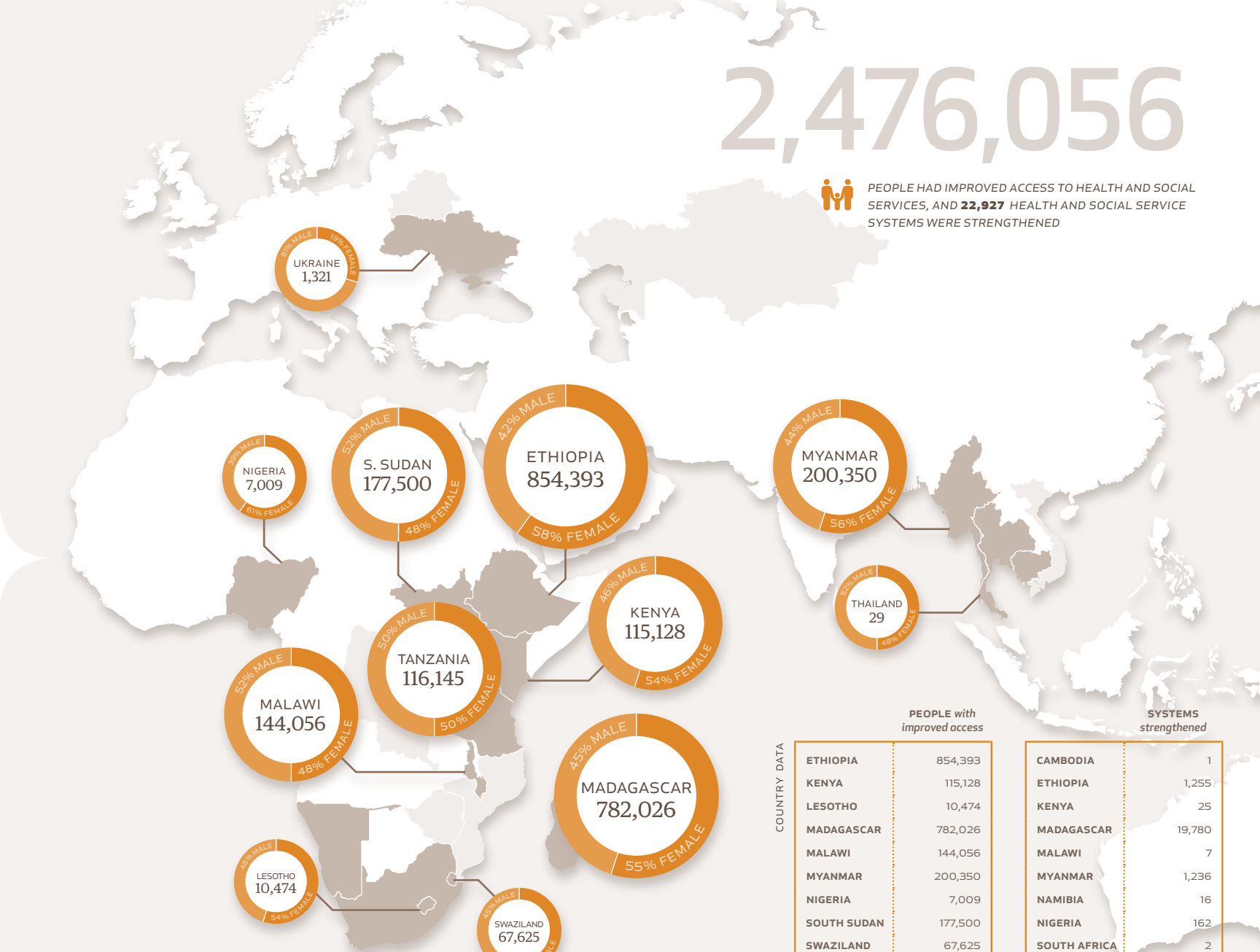


health

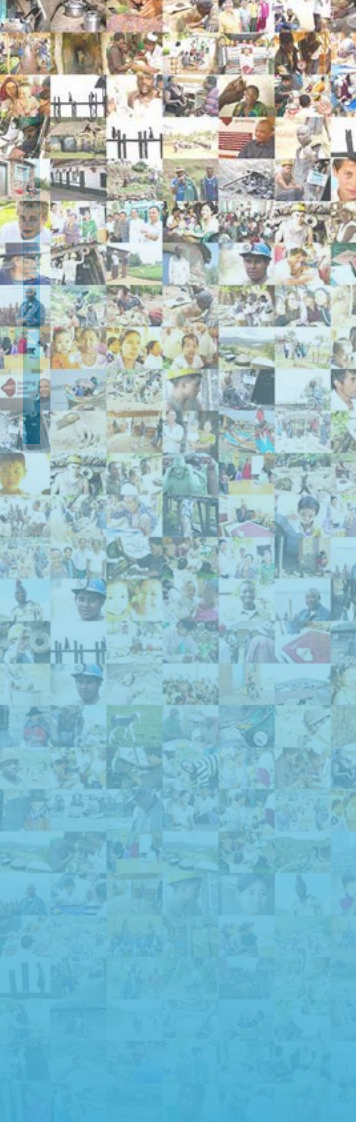


2,476,056

PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **22,927** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED

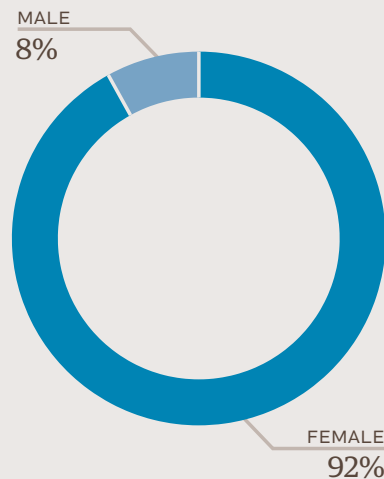


COUNTRY DATA	PEOPLE with improved access		SYSTEMS strengthened	
	Country	Count	Country	Count
	ETHIOPIA	854,393	CAMBODIA	1
	KENYA	115,128	ETHIOPIA	1,255
	LESOTHO	10,474	KENYA	25
	MADAGASCAR	782,026	MADAGASCAR	19,780
	MALAWI	144,056	MALAWI	7
	MYANMAR	200,350	MYANMAR	1,236
	NIGERIA	7,009	NAMIBIA	16
	SOUTH SUDAN	177,500	NIGERIA	162
	SWAZILAND	67,625	SOUTH AFRICA	2
	TANZANIA	116,145	SOUTH SUDAN	226
	THAILAND	29	SWAZILAND	177
	UKRAINE	1,321	TANZANIA	2
	TOTAL	2,476,056	UKRAINE	38
			TOTAL	22,927

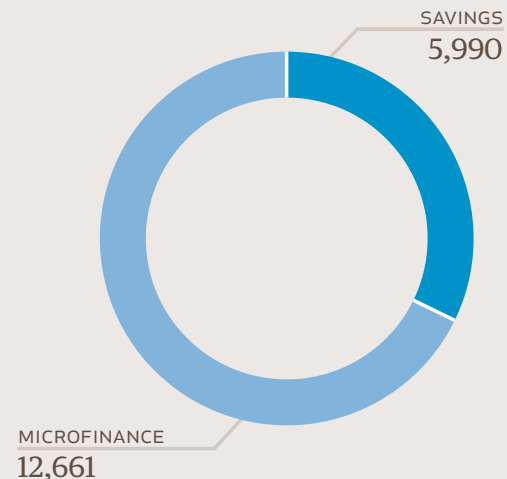


MEASURING *livelihoods*

PEOPLE WITH AN INCREASE IN NET INCOME AND SAVINGS, BY SEX



GROUPS THAT INCREASED FUNDS, BY TYPE



WORTH is Pact's signature program...

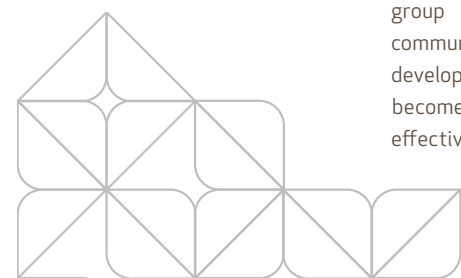
... to empower women through a unique savings group model. By combining literacy training, community banking, and microbusiness development support, WORTH enables women to become social activists, social entrepreneurs, and effective leaders in their communities. In Myanmar,

Pact's Global Microfinance Fund provides critical credit services to rural lenders throughout the country, increasing financial inclusion in this emerging market. Pact also supports other innovative income-generation activities through Mines to Markets work and REDD.

measuring pact's mission 2014

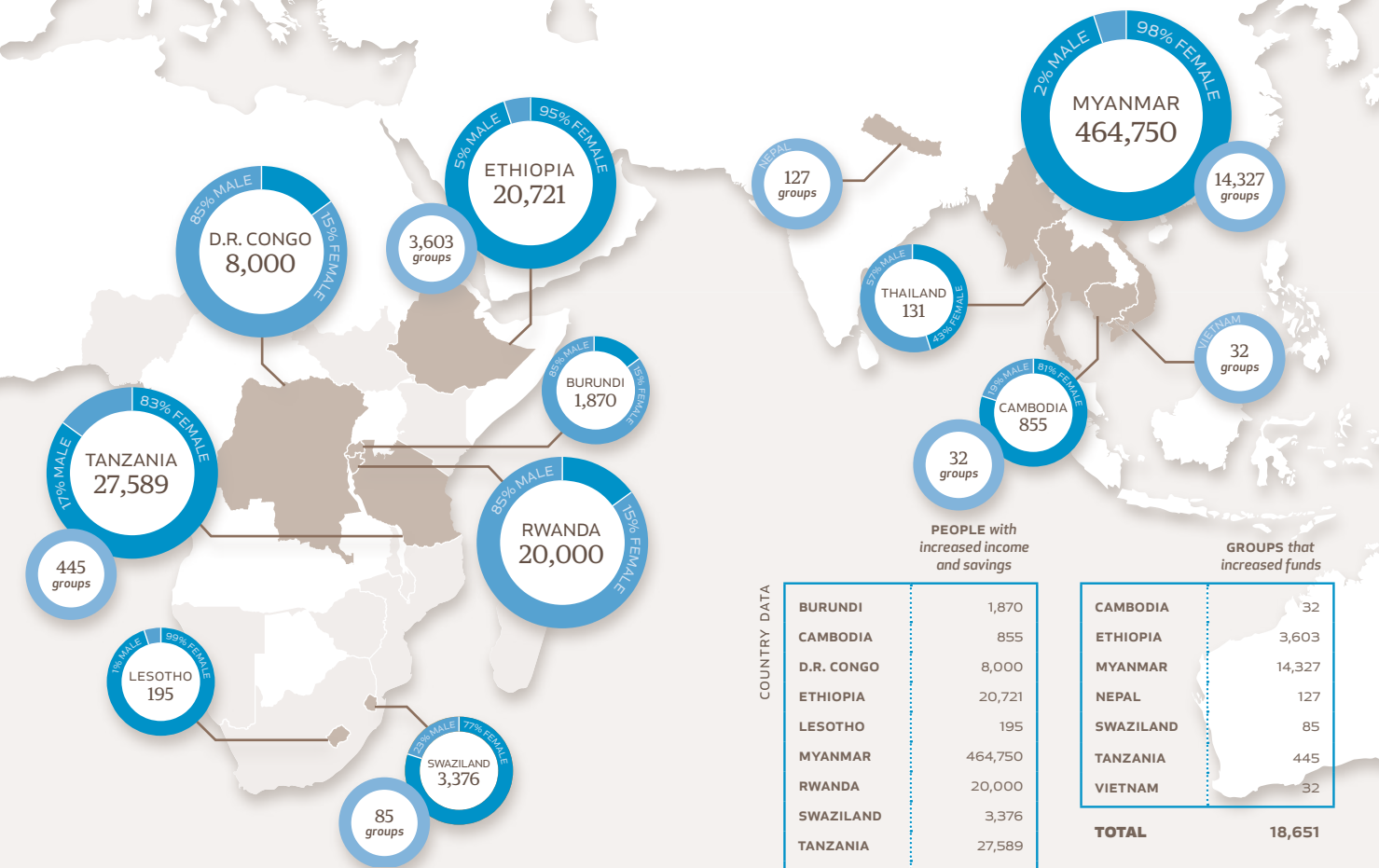


livelihoods



547,487

PEOPLE INCREASED THEIR NET INCOME AND SAVINGS, AND **18,651** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS



COUNTRY DATA

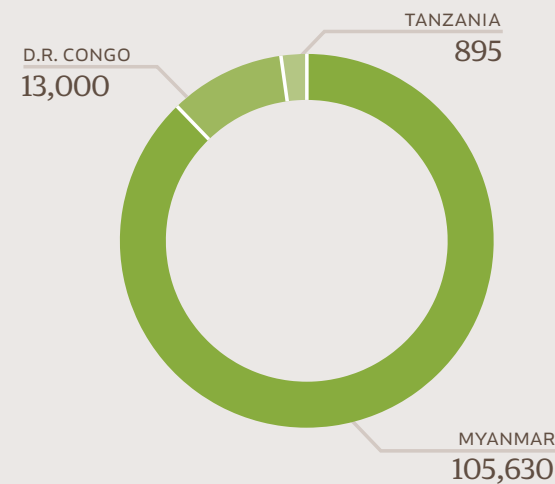
BURUNDI	1,870
CAMBODIA	855
D.R. CONGO	8,000
ETHIOPIA	20,721
LESOTHO	195
MYANMAR	464,750
RWANDA	20,000
SWAZILAND	3,376
TANZANIA	27,589
THAILAND	131
TOTAL	547,487

CAMBODIA	32
ETHIOPIA	3,603
MYANMAR	14,327
NEPAL	127
SWAZILAND	85
TANZANIA	445
VIETNAM	32
TOTAL	18,651

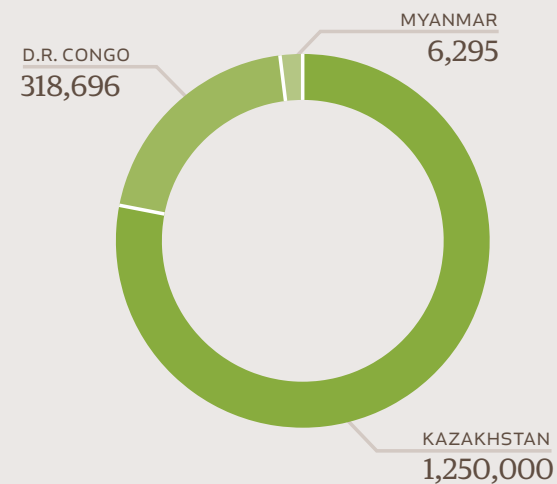


MEASURING *natural* resource management

PEOPLE THAT BENEFIT FROM IMPROVED NATURAL RESOURCE MANAGEMENT, BY COUNTRY



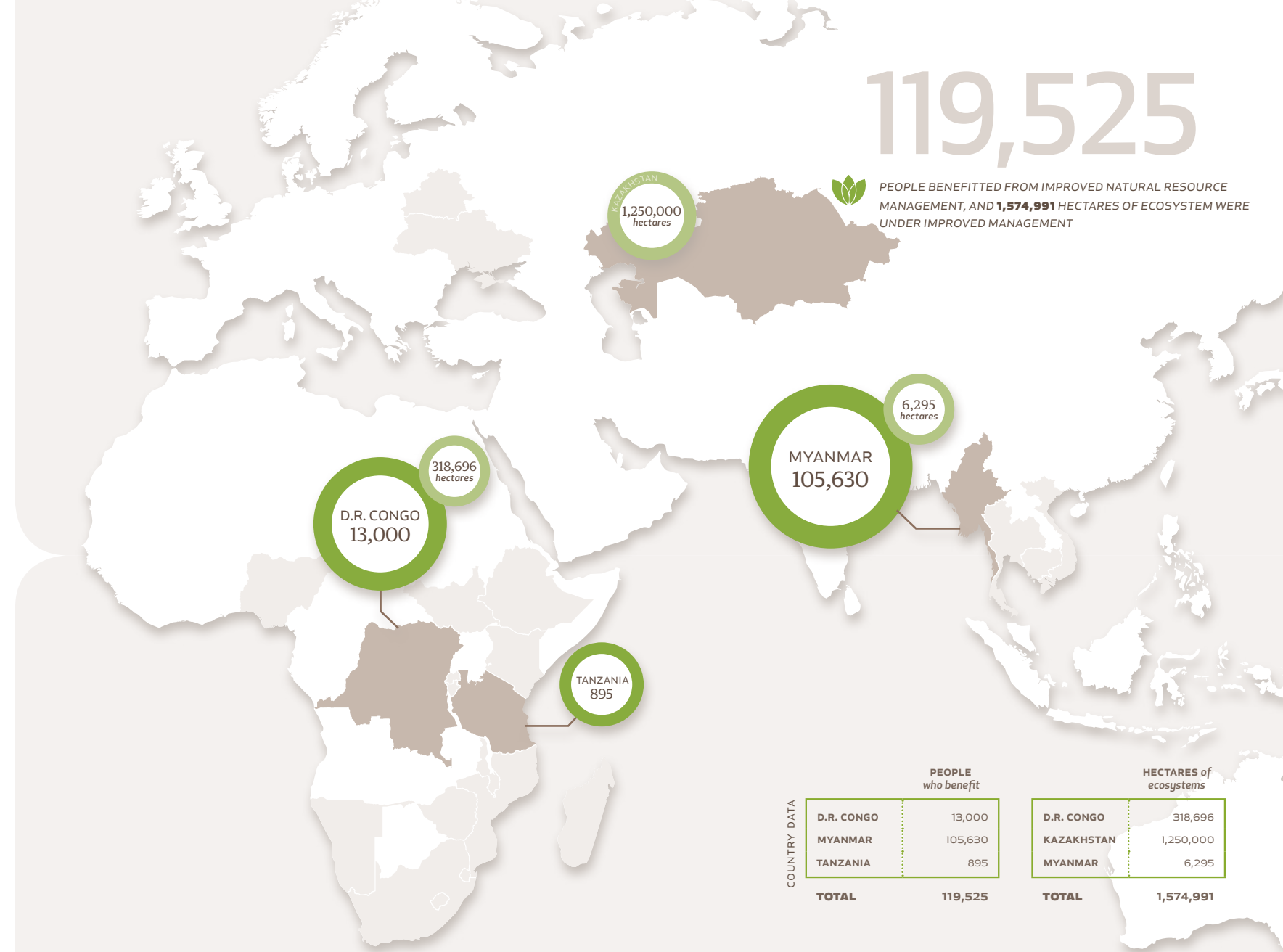
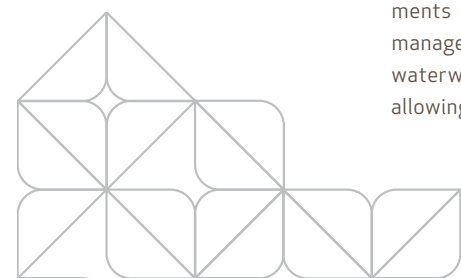
HECTARES OF ECOSYSTEMS UNDER IMPROVED MANAGEMENT, BY COUNTRY



Pact works in partnership...

...with communities, institutions and governments to responsibly conserve, sustain and manage natural resources from forests and waterways to cropland and mineral deposits, allowing those who are poor and marginalized

to reap the benefits that nature provides. Pact strengthens local capacity, forging effective systems of natural resource governance, and developing nature-based enterprises for sustainable livelihood generation.



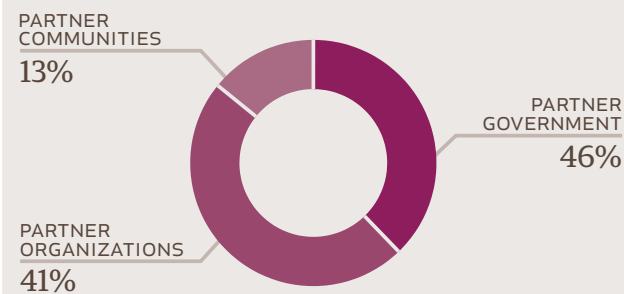
COUNTRY DATA

	PEOPLE who benefit	HECTARES of ecosystems
D.R. CONGO	13,000	318,696
MYANMAR	105,630	6,295
TANZANIA	895	
TOTAL	119,525	1,574,991



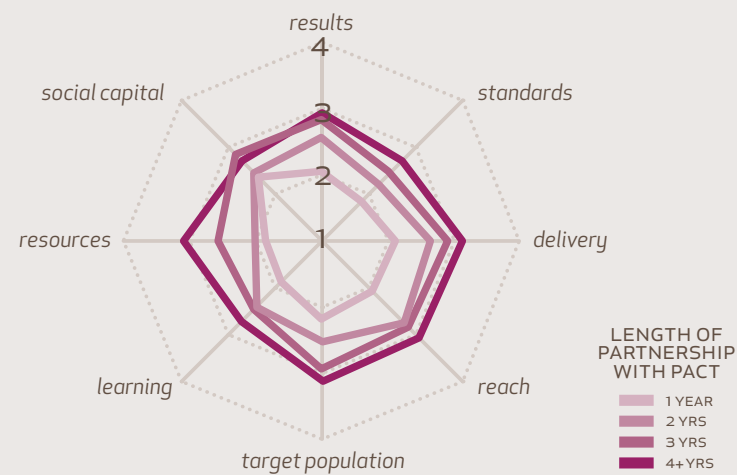
MEASURING *capacity* development

PARTNER ORGANIZATIONS WITH IMPROVED PERFORMANCE, BY TYPE OF ORGANIZATION



42 PARTNER ORGANIZATIONS
GRADUATED TO DIRECT FUNDING

ORGANIZATIONAL PERFORMANCE INDEX SCORES OF PARTNER ORGANIZATIONS



Pact created...

...a performance family of indices designed to measure the performance improvement of our capacity development partners, from local NGOs to community groups to government agencies.

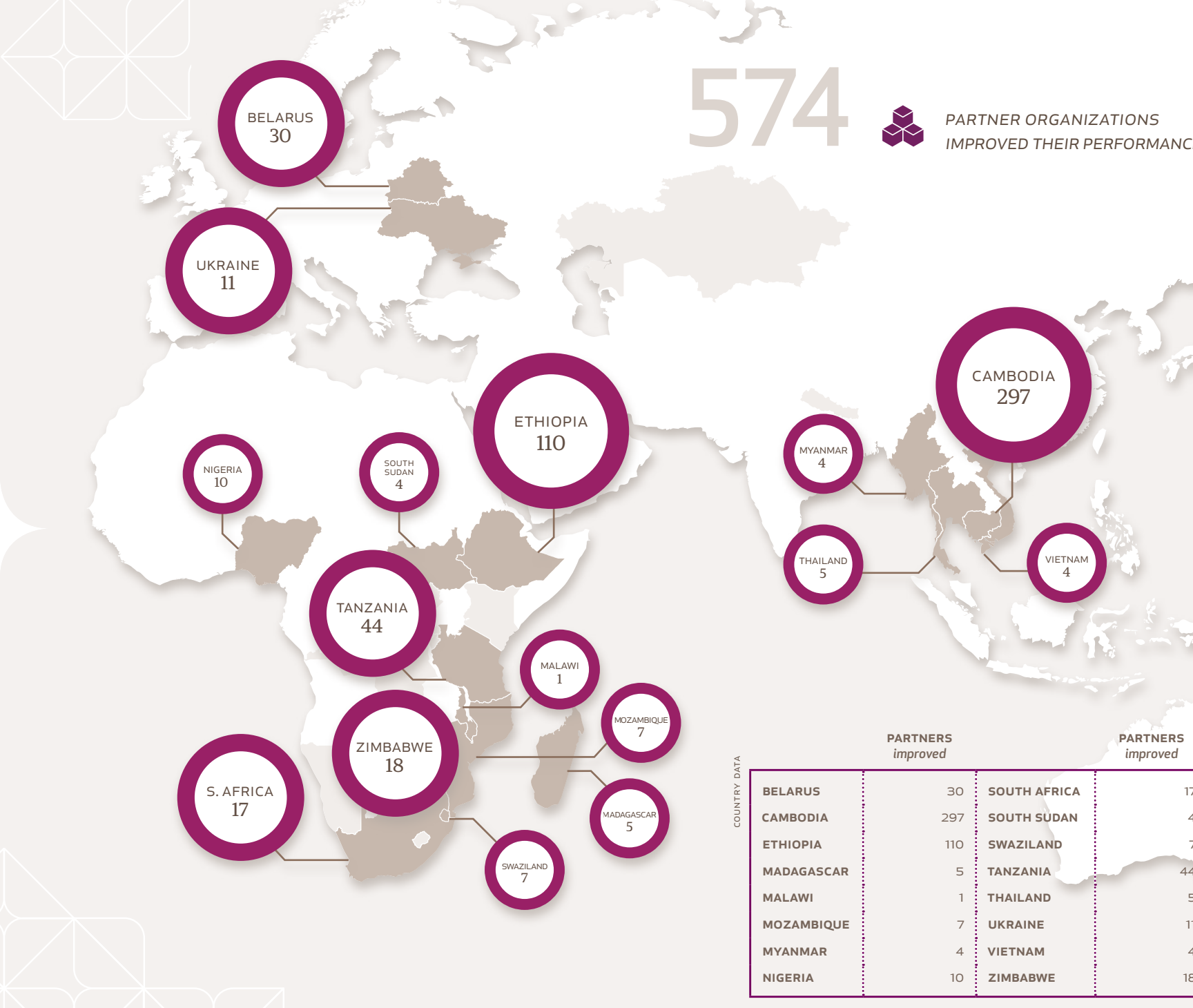
Pact helps these partners broaden, deepen and strengthen their capacities, enabling them to carry out solutions in an effective, efficient, relevant and sustainable manner.

measuring pact's mission 2014

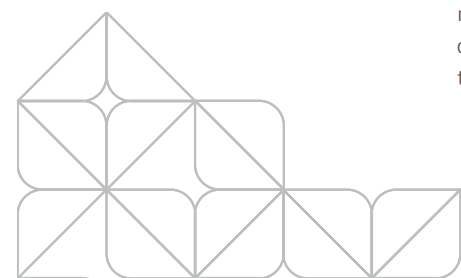
574



PARTNER ORGANIZATIONS IMPROVED THEIR PERFORMANCE



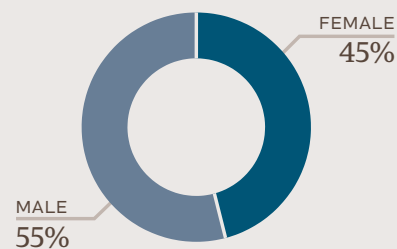
COUNTRY DATA	PARTNERS improved		PARTNERS improved	
BELARUS	30	SOUTH AFRICA	17	
CAMBODIA	297	SOUTH SUDAN	4	
ETHIOPIA	110	SWAZILAND	7	
MADAGASCAR	5	TANZANIA	44	
MALAWI	1	THAILAND	5	
MOZAMBIQUE	7	UKRAINE	11	
MYANMAR	4	VIETNAM	4	
NIGERIA	10	ZIMBABWE	18	
TOTAL	574			





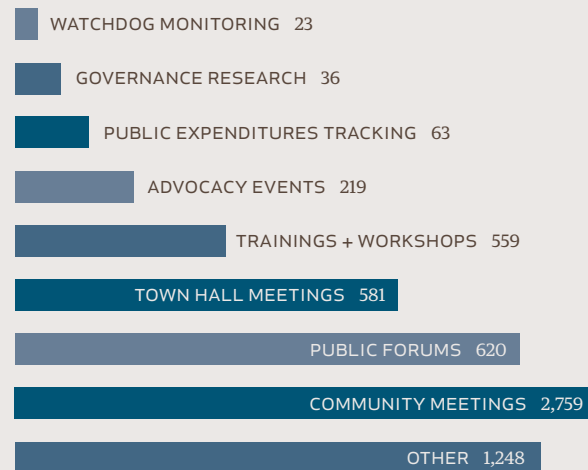
MEASURING governance

CITIZENS PARTICIPATING IN STATE-SOCIETY INITIATIVES, BY SEX



PACT POSITIVELY INFLUENCED **12 POLICY CHANGES** IN **3 COUNTRIES**, MEASURED FOR

INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, BY TYPE



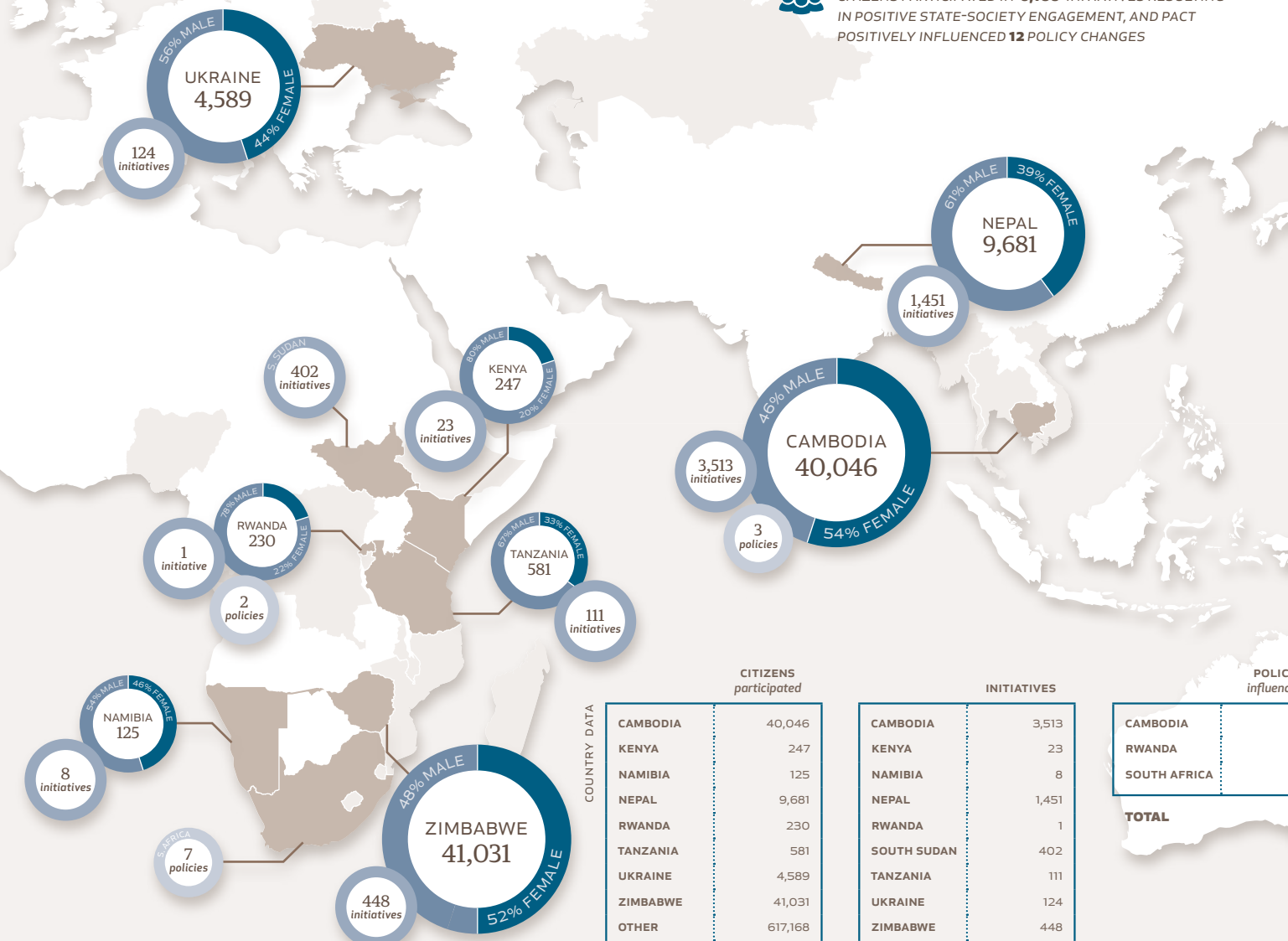
Pact utilizes...

Applied Political Economy Analysis (APEA) to gain deeper insights into how local power dynamics influence its programming. APEA allows Pact to work with its local partners to devise innovative, "politically smart" solutions that help align project

interventions with local norms and incentives. Pact has integrated APEA into projects across impact and approach areas in countries including Cambodia, Namibia, Nigeria, Thailand and Zimbabwe.

713,698

CITIZENS PARTICIPATED IN **6,108** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND PACT POSITIVELY INFLUENCED **12** POLICY CHANGES



COUNTRY DATA	CITIZENS participated		INITIATIVES		POLICY influenced	
CAMBODIA	40,046	3,513	3			
KENYA	247	23	2			
NAMIBIA	125	8	7			
NEPAL	9,681	1,451				
RWANDA	230	1				
TANZANIA	581	111				
UKRAINE	4,589	124				
ZIMBABWE	41,031	448				
OTHER PROJECTS	617,168	27				
TOTAL	713,698	6,108	12			

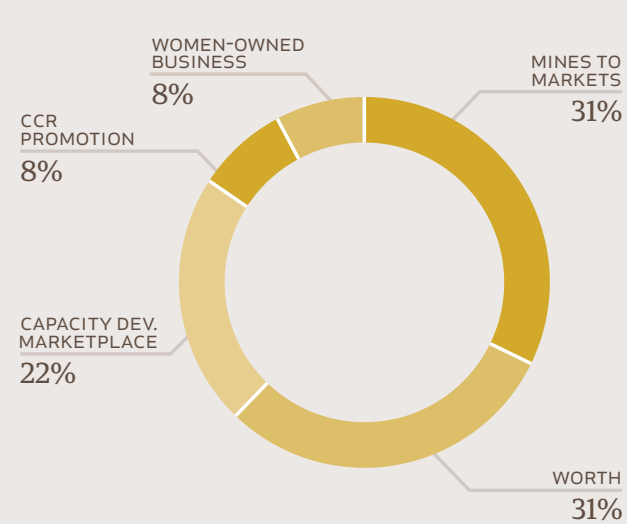


governance



MEASURING *markets*

PROJECTS WHERE BUSINESS AND MARKETS WERE A FORCE FOR POSITIVE CHANGE, BY TYPE



- 4 *Mines to Markets Program*: working with national governments to ensure legal markets for tin, tantalum, and tungsten.
- 4 *WORTH*: encouraging women entrepreneurs through financial literacy and business skills training.
- 3 *Capacity Development Marketplace*: enabling capacity development service providers and customers to engage with each other, exchange services and provide transaction feedback.
- 1 *Women-Owned Business*: building women's skills and knowledge and reducing barriers in the value chain.
- 1 *CSR Promotion*: developing corporate social responsibility strategies and partnerships between public and private sectors.

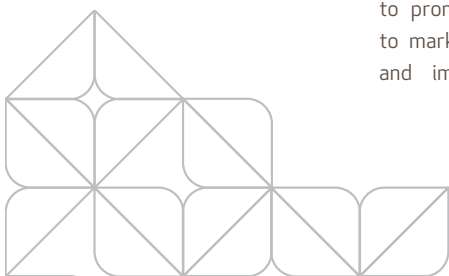
Pact's Mines to Markets program...

...works at every point along the mineral supply chain to promote formalization of producers, access to markets and a positive legacy. Pact designs and implements practical projects; partners

with corporations, local organizations, and local governments; shapes international policy; and shares our learning to support better regulated, more transparent and responsible mining.



markets



13

 PROJECTS WHERE BUSINESS AND MARKETS WERE A FORCE FOR POSITIVE CHANGE



COUNTRY DATA	PROJECTS
BELARUS	2
BURUNDI	1
CAMBODIA	1
D.R. CONGO	2
MYANMAR	4
RWANDA	1
SOUTH SUDAN	1
UKRAINE	1
TOTAL	13



COUNTRY *index*

BELARUS

Pact's projects in Belarus promote a stronger civil society by building the credibility and capacity of civic organizations, independent trade unions and media outlets. Through these efforts, Pact is making room for progressive reforms and stimulating civic activism that will lead to positive social change in Belarus.

 **30** PARTNERS IMPROVED THEIR PERFORMANCE.

 **2** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

BURUNDI

Pact works in partnership with government agencies, private industry and civil society to enhance the traceability of mineral resources in the supply chain and to formalize trade in the Great Lakes region so that minerals conform to the conflict-free standards expected by international markets. Pact is also active in improving livelihoods through education, savings groups and economic development.

 **1,870** PEOPLE INCREASED THEIR NET INCOME.

 **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

CAMBODIA

For more than 20 years, Pact has been improving lives in Cambodia by supporting transparent and accountable governance, empowering women to increase their incomes, facilitating community management of forestry resources, providing health education, and strengthening Cambodian civil society organizations. By implementing such a broad and integrated approach, Pact is bridging gaps between sectors so Cambodians can respond to their development challenges holistically.

 **1** HEALTH AND SOCIAL SERVICE SYSTEM WAS STRENGTHENED.

 **855** PEOPLE INCREASED THEIR NET INCOME, AND **32** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **297** PARTNERS IMPROVED THEIR PERFORMANCE.

 **40,046** CITIZENS PARTICIPATED IN **3,513** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND PACT POSITIVELY INFLUENCED **3** POLICY CHANGES.

 **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.


COLOMBIA

In Colombia, Pact combats child labor through integrated interventions in livelihoods, mining, education and public policy. By supporting more productive mining practices, fostering entrepreneurship and diverse income sources, and advocating for policy recommendations regarding regulations on child labor and the formalization of the mining sector, Pact is promoting positive change in the mining sector.

DEMOCRATIC REPUBLIC OF CONGO

Pact works in partnership with government agencies, private industry and civil society to enhance the traceability of mineral resources in the supply chain and to formalize trade in the Great Lakes region so that minerals conform to the conflict-free standards required by international markets. Pact is also active in preventing forest degradation through land use planning and improving livelihoods through education, savings groups, and economic development.

 **8,000** PEOPLE INCREASED THEIR NET INCOME.

 **13,000** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND 318,696 HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.

 **2** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

ETHIOPIA

Through a wide variety of projects in Ethiopia, Pact supports programs for orphans and vulnerable children, alternative and formal education, and capacity-building efforts with civil society organizations and government entities. These initiatives increase health access and improve livelihoods for poor and marginalized populations. Through numerous partnerships, Pact is supporting local actors as they build their own solutions to widespread social challenges.

 **854,393** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **1,255** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **20,721** PEOPLE INCREASED THEIR NET INCOME, AND **3,603** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **110** PARTNERS IMPROVED THEIR PERFORMANCE.

KAZAKHSTAN

Pact and Fauna & Flora International are working together to promote conservation practices on the Ustyurt Plateau, a temperate desert shared between Uzbekistan and Kazakhstan. The project focuses on the saiga antelope as a flagship species to foster long-term transboundary sustainable management of the Ustyurt. Pact also provides opportunities for local communities to develop alternative livelihoods and encourages extractive industries to integrate conservation into their operations.

 **1,250,000** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.



KENYA

The work of Pact and its partners in Kenya continues to focus on fostering peace along the country's borders and in southwestern Somalia. Pact also engages in institutional strengthening, health systems support, and advocacy mentoring of civil society organizations to improve the health and wellbeing of communities. In addition, Pact supports local civil society organizations as they implement initiatives to promote good governance, devolve central government powers, ensure fair elections, and improve the management of Kenya's natural resources.

 **115,128** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **25** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **247** CITIZENS PARTICIPATED IN **23** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

LESOTHO

Pact is addressing Lesotho's HIV epidemic through an integrated strategy of health systems strengthening, civil society capacity building, support for orphans and vulnerable children, and HIV/AIDS prevention. These efforts aim to turn back the tide of HIV/AIDS and help people living with the virus to enjoy fulfilling lives without stigma or discrimination.

 **10,474** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **195** PEOPLE INCREASED THEIR NET INCOME.

MADAGASCAR

Pact in Madagascar aims to reduce the rates of malaria and tuberculosis with a focus on the most vulnerable demographics such as pregnant women and children less than 5 years of age. These projects serve to raise health awareness, increase social mobilization, and strengthen the public health system from the local to the national level.

 **782,026** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **19,780** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **5** PARTNERS IMPROVED THEIR PERFORMANCE.

MALAWI

Pact's projects in Malawi enable vulnerable people, especially those affected by HIV/AIDS, to enjoy a healthy life. Pact promotes healthy behavior changes in key populations throughout the country by supporting local partner organizations as they deliver targeted health messages through peer education volunteers and interpersonal community outreach. Pact also builds the capacity

of organizations that are engaged in the national HIV/AIDS response and strengthens the network connections between these organizations to improve coordination.

 **144,056** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **7** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **1** PARTNER IMPROVED THEIR PERFORMANCE.

MOZAMBIQUE

In Mozambique, Pact closed a three year project where it worked to develop the capacities of six local organizations to carry out social marketing of health products and services, and to deliver healthy behavior messaging at the community level. Pact also started work on a project to assess the organizational capacity and performance of four local organizations as part of a civil society strengthening project.

 **7** PARTNERS IMPROVED THEIR PERFORMANCE.

MYANMAR


Pact has been working in Myanmar for 17 years and currently works directly with more than a million households nationwide, helping to improve the lives of more than 5 million individuals. Building on a core principle of highly participatory community engagement, Pact works to actively improve communities'

access to affordable micro-credit through microfinance operations, to develop new income generation opportunities through village-based savings and loans schemes and small business development, and to improve food security.

Pact is also engaged in providing quality health products, services, and information related to sanitation, malaria, TB, maternal health and HIV. In 2012, Pact established the Pact Global Microfinance Fund (PGMF) as a distinct legal entity to provide institutional credit to individuals as well as small and medium enterprises (SMEs). PGMF pursues the same livelihood and capacity development goals as Pact through a market-driven approach. As the largest microfinance institution in the country, PGMF serves over 520,000 active borrowers with business and agriculture loans averaging \$175 each.

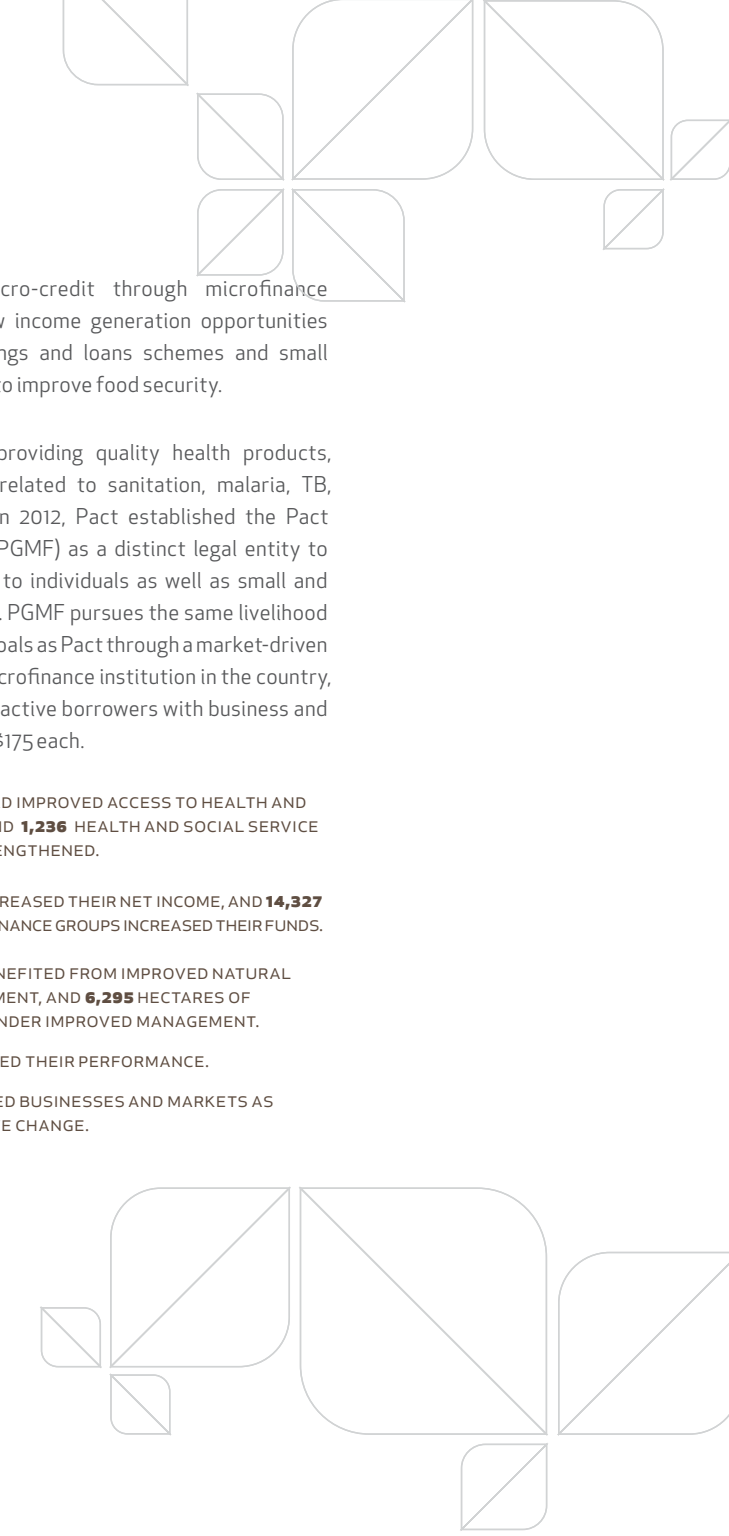
 **200,350** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **1,236** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **464,750** PEOPLE INCREASED THEIR NET INCOME, AND **14,327** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **105,630** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND **6,295** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.

 **4** PARTNERS IMPROVED THEIR PERFORMANCE.

 **4** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.





NAMIBIA

Pact works with Namibian government ministries to improve planning, budgeting, managerial, and monitoring and evaluation capacity. Pact also provides grants management and organizational development support to Namibian community-based organizations.

 **16** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **125** CITIZENS PARTICIPATED IN **8** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

NEPAL

Pact's work in Nepal aims to improve the ability of citizens to influence government decisions that affect their lives. Through technical assistance, training, material support, and other resources, community-based organizations are better equipped to involve historically marginalized groups in a participatory local development planning process.

 **127** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **9,681** CITIZENS PARTICIPATED IN **1,451** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

NIGERIA

In Nigeria, Pact works with a variety of partners in the areas of health and governance to support the various reform efforts of federal

and state governments. Pact's health programming includes the provision of quality health services to children and their mothers, capacity development support to organizations that provide services to orphans and vulnerable children, and trainings that help reduce the spread of HIV/AIDS. Pact also works with state and federal government ministries to treat childhood illnesses and help prevent the mother-to-child transmission of HIV.

 **7,009** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **162** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **10** PARTNERS IMPROVED THEIR PERFORMANCE.

RWANDA

Pact works in partnership with government agencies, private industry and civil society to ensure that the mineral resources of Rwanda provide reliable sources of income for the communities that depend on them. By training government personnel and monitoring implementation, Pact and its partners improve the traceability of mineral resources in the supply chain. As a result, tax levies generate new resources that are reinvested in communities.

 **20,000** PEOPLE INCREASED THEIR NET INCOME.

 **230** CITIZENS PARTICIPATED IN **1** INITIATIVE RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND PACT POSITIVELY INFLUENCED **2** POLICY CHANGES.

 **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

SOUTH AFRICA

Throughout the South Africa, Pact works with local partners to build organizational and technical capacity to deliver quality HIV care, treatment and prevention services. Pact's strategy integrates grant-making and capacity development to create effective, sustainable programs.

 **2** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **17** PARTNERS IMPROVED THEIR PERFORMANCE.

 **7** POLICY CHANGES WERE POSITIVELY INFLUENCED BY PACT.

SOUTH SUDAN

In South Sudan, Pact supports initiatives that prevent grassroots conflicts through peace-orientated, community-focused development and governance interventions. These interventions include creating and establishing management of sanitary water access points for highly vulnerable communities, increasing citizens' access to justice, supporting community-driven development, and strengthening the capacity of civil society and community-based organizations for responding to and advocating for the needs of their constituents. In each project, Pact seeks to enable the communities of South Sudan to take charge of their own social and economic development.

 **177,500** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **226** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **4** PARTNERS IMPROVED THEIR PERFORMANCE.

 **402** INITIATIVES RESULTED IN POSITIVE STATE-SOCIETY ENGAGEMENT.

 **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

SWAZILAND

To reduce the impact of HIV/AIDS and improve health care for Swazis, Pact provides grants to local organizations throughout Swaziland, working on HIV/AIDS prevention, testing, counseling, care, treatment and support for people living with HIV, and care for orphans and vulnerable children. The program is also developing the capacity of a local civil society organization to become an umbrella grants manager. Pact also supports savings groups to improve livelihoods for women and families in Swaziland.

 **67,625** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **177** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **3,376** PEOPLE INCREASED THEIR NET INCOME, AND **85** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **7** PARTNERS IMPROVED THEIR PERFORMANCE.





TANZANIA

Pact in Tanzania is continuing extensive work in health, livelihoods and capacity development in order to provide quality services for orphans and vulnerable children. New initiatives include strengthening child protection systems and setting up a government-operated grants program for artisanal small-scale miners and communities. Pact seeks to enable the communities of Tanzania to take charge of their own social and economic development.

 **116,145** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **2** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **27,589** PEOPLE INCREASED THEIR NET INCOME, AND **445** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **895** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.

 **44** PARTNERS IMPROVED THEIR PERFORMANCE.

 **581** CITIZENS PARTICIPATED IN **111** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

THAILAND

Pact is active in Thailand and throughout the Greater Mekong region. Current efforts include providing capacity development services to local organizations working to reduce HIV/AIDS, livelihoods initiatives for vulnerable youth, and information system strengthening to assist the government in monitoring

children affected by AIDS. Pact in Thailand is also advancing inclusive multi-stakeholder dialogues focused on safeguarding the social and environmental outcomes of regional development projects.

 **29** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **131** PEOPLE INCREASED THEIR NET INCOME.

 **5** PARTNERS IMPROVED THEIR PERFORMANCE.

UKRAINE

In Ukraine, Pact's projects strengthen civil society, improve the quality of HIV/AIDS services and ensure that public health data is made available to help improve prevention efforts. As a whole, Pact's Ukraine program empowers the poor and marginalized to lead healthy lives and to continue pushing for values such as transparent and democratic governance.

 **1,321** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **38** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **11** PARTNERS IMPROVED THEIR PERFORMANCE.

 **4,589** CITIZENS PARTICIPATED IN **124** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

 **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

VIETNAM

For nearly 10 years, Pact has contributed to developing the capacity of civil society's response to HIV/AIDS in Vietnam, including voluntary counseling and testing, prevention of mother-to-child transmission programs, home-based care, and support for orphans or vulnerable children. Pact has also innovated the WORTH model of women's economic empowerment by using mobile technology to promote education, networking, and entrepreneurial growth.

 **32** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **4** PARTNERS IMPROVED THEIR PERFORMANCE.

ZIMBABWE

In Zimbabwe, Pact works in close partnership with civil society organizations to promote equitable and peaceful democratic systems and processes. To reach this end, Pact provides a diverse network of organizations with technical and organizational capacity building services, as well as convening leadership to help bring mid to long-term strategic direction to the civil society space in the country. In addition, Pact has worked closely with private and public sector actors to address challenges facing the artisanal small-scale mining sector in Zimbabwe. Pact continues to build the capacity of local institutions, with a focus on helping

community based and non-traditional organizations to develop the skills and assets that will allow them to better serve their respective communities.

 **18** PARTNERS IMPROVED THEIR PERFORMANCE.

 **41,031** CITIZENS PARTICIPATED IN **448** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

OTHER PROJECTS

 **617,168** CITIZENS PARTICIPATED IN **27** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.



Pact envisions a world where those who are poor and marginalized exercise their voice, build their own solutions, and take ownership of their future.



pact

building local promise.

learn more at pactworld.org