Over the past 15 years, Pact has developed a suite of capacity development methodologies and tools that we have implemented and refined with our partners globally. In 2013, Pact developed the Capacity Solutions Platform (CSP) to make capacity development data reliable, transparent, and actionable for ourselves, our partners, and our donors. The CSP is an online platform that tracks and measures the results of organizations’ and networks’ capacity development efforts. It directly builds on Pact’s integrated and collaborative approach to development. Pact’s signature capacity development methodologies are incorporated into the platform, including the OPI; the USAID Local Solutions team recommends the OPI as the preferred tool for measuring outcome-level organizational capacity changes.

The CSP enables:

- Donors, partners, researchers, and implementers to access a standard capacity development measurement suite online
- Organizations to more-efficiently administer Pact’s signature capacity development tools using technology for data collection, storage, visualization, analysis, and reporting
- Capacity development practitioners to help organizations and executives make informed decisions about their organizational performance based on reliable data and proven methodologies

Pact’s acclaimed signature capacity development methodologies and tools hosted on the CSP include:

- Organizational Performance Index (OPI)
- Organizational Capacity Assessment (OCA)
- Network Analysis
- USAID Non-U.S. Pre-Award Survey (NUPAS)
- Training and Mentoring Tracker

See more at pactworld.org/our-approach/capacity.

OPI data compared across three years
More than 1,700 local partners have their capacity development data on the CSP

**The CSP at work**

Built with transparency, convenience, and quality in mind, local partners can use the assessment tools independently, instantly share their results with their staff and partners, compare their scores to other organizations in their country, and access their capacity development data even after projects close.

Implementers can access their partner information in a visually simple but powerful way that lets them see ongoing capacity development progress and examine trends across communities, projects, and countries to make better investments in capacity development activities. And, though the analysis of capacity development data in the CSP is nuanced, the platform is intuitive and simple for every user.

As of mid-2016, the CSP includes data from civil society organizations, networks, and governments in 25 countries and more than 1,700 local organizations. Thus, the CSP is the standard capacity development measurement suite for all Pact programs and is poised to become the preeminent platform of choice for development organizations across the globe.

Responsive network analysis maps tell powerful stories about the interactions and collaboration of networks.

Donor agencies and other organizations can purchase the CSP and have it customized with their institution’s branding. It is currently available in English, Bahasa Indonesian, French, Russian, and Ukrainian. The CSP is accessible at any time on any device (internet access required) and is backed up and secured with industry-standard encryption (SSL).

**Free demonstration**

To request a demonstration of the platform and learn more about how CSP can meet your needs, email csp@pactworld.org.