measuring pact's mission **2016**





OUR PROMISE

Our work must transform lives in ways that are tangible and measurable.



In **Swaziland**, Pact is helping communities stop the spread of HIV and AIDS.

ABOUT PACT

Pact is an international development organization that is creating meaningful, lasting change in communities around the globe. Our vision is a world where people who are poor and marginalized exercise their voice, build their own solutions and take ownership of their future.



FOREWORD

We've celebrated many milestones since our founding in 1971.

Among the most significant was our decision six years ago to begin measuring and reporting our results with standardized indicators.

Our on-the-ground efforts to improve people's lives are what matter most. But without objective measures, how can we assess our true impact? How can we do our very best to achieve our mission?

The data in this report matter because they represent people and communities that are exercising their voices and building their own solutions. The numbers were compiled from 92 development projects in 30 countries. They span the 2016 fiscal year, from October 2015 to September 2016. They are organized as 12 global indicators that reflect our results in six areas: health, livelihoods, natural resource management, capacity development, governance, and business and markets.

Pact is committed to measuring the reach and results of our projects and sharing this data publicly. Along with local solutions and partnerships, "results" is one of our three core values, and as the first U.S. organization to comply with the International Aid Transparency Initiative, we are always working to make our assessments more rigorous. A handbook that defines our indicators and describes our methodology is available upon request, and our website, pactworld.org, offers interactive visualizations of our data.

For more information, contact Nanette Barkey, director of results and measurement, at nbarkey@pactworld.org.





OUR INTEGRATED APPROACH

Poverty and marginalization don't have a single cause or a single solution. That's why Pact uses an integrated approach to development — one that recognizes the complexity of people's lives, finds answers in partnership with local communities and combines solutions to holistically address problems.

We work to achieve our vision with interventions in three main areas: health, livelihoods and natural resource management. And we accomplish those things in three main ways: by strengthening local capacity, by forging effective governance, and by engaging markets as a force for development.







HEALTH

We help communities, governments, and local nonprofits and providers work together to improve health and social systems. We focus on marginalized populations, HIV and AIDS, malaria, tuberculosis, and maternal, newborn and child health. Pact also strengthens social welfare systems, such as those that serve orphans and vulnerable children.



STRENGTHENED HEALTH AND SOCIAL **SYSTEMS**

| COUNTRY | PEOPLE WITH IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES | STRENGTHENED HEALTH AND SOCIAL SYSTEMS |
|---------------------------|---|--|
| Ethiopia | 561,744 | 1 |
| Myanmar | 517,048 | 1,046 |
| Tanzania | 442,724 | 54 |
| Nigeria | 431,223 | 37 |
| South Africa | 213,839 | 26 |
| Zambia | 120,344 | 10 |
| Ukraine | 103,213 | 152 |
| Lesotho | 50,472 | 10 |
| Indonesia | 44,709 | - |
| Swaziland | 40,696 | 117 |
| Malawi | 20,215 | 139 |
| Madagascar | 8,632 | 77 |
| South Sudan | 5,007 | 4 |
| Africa Great Lakes Region | 2,198 | 8 |
| Colombia | 1,023 | 31 |
| Namibia | | 3 |
| Nepal | | 1 |
| | David Control | TOTAL TOTAL |

5,007

AFRICA GREAT LAKES REGION

2,198 442,724 ^{ZAMBIA} 120,344 MADAGASCAR 8,632 50UTH AFRICA **213,839** 40,696

More than 50,000 people in **Lesotho** accessed better health and social services because of Pact.

REGION/ZONE/ STATE 60/0

14%

BY SYSTEM TYPE

BY AGE GROUP

OVER 18 60%

35%

1NDONESIA 44,709

1,023

LIVELIHOODS

Working in partnership, we help people gain the financial resources they need to support their families, plan for the future, cope with disasters and improve their communities. In Myanmar, Pact's Global Microfinance Fund provides critical financial services to rural borrowers, and around the world, our signature WORTH model is helping women become economically stronger.







Economic empowerment is at the core of people's ability to take ownership of their future, especially for women. Of the nearly 1.2 million people who increased their income with Pact's support in 2016, approximately 91 percent were women.

TOTAL NUMBER OF PEOPLE WITH IMPROVED INCOME

TOTAL NUMBER OF GROUPS WITH INCREASED ASSETS

47,057

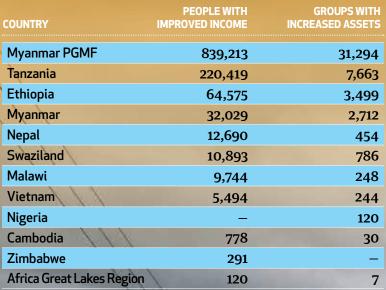
In **Swaziland**, Pact helped nearly 11,000 people increase their income.

PEOPLE WITH IMPROVED INCOME AND GROUPS WITH INCREASED ASSETS

| 1 | COUNTRY | PEOPLE WITH IMPROVED INCOME | GROUPS WITH INCREASED ASSETS |
|-----|---------------------------|-----------------------------|---------------------------------|
|) | Myanmar PGMF | 839,213 | 31,294 |
| 1 | Tanzania | 220,419 | 7,663 |
| 133 | Ethiopia | 64,575 | 3,499 |
| 1 | Myanmar | 32,029 | 2,712 |
| | Nepal | 12,690 | 454 |
| | Swaziland | 10,893 | 786 |
| | Malawi | 9,744 | 248 |
| | Vietnam | 5,494 | 244 |
| | Nigeria | _ | 120 |
| | Cambodia | 778 | 30 |
| | Zimbabwe | 291 | _ |
| | Africa Great Lakes Region | 120 | 7 |
| | | 1 | |

BY GENDER

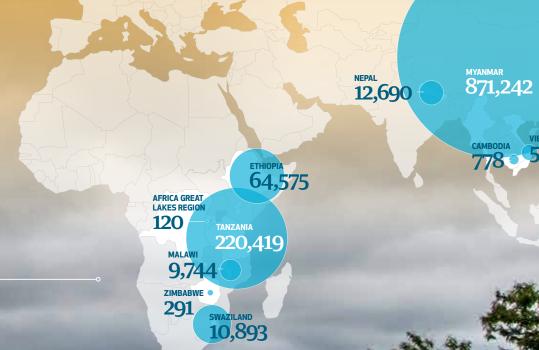
91%



BY GROUP TYPES .

67%

SAVINGS GROUPS 33%



NATURAL RESOURCE MANAGEMENT

Working with governments and local organizations, we help communities responsibly benefit from the natural resources around them, including forests, water, cropland and mineral deposits. We do this by strengthening local capacity, building effective resource management systems, and helping people develop sustainable, nature-based enterprises.



Our work in natural resource management expanded dramatically in 2016, with a new project in Ethiopia, regional project in West Africa and greater reach in Myanmar, Malawi and the Democratic Republic of Congo.

Through Pact's work, more than 286,000 people benefited from improved natural resource management in 2016.

TOTAL NUMBER OF PEOPLE BENEFITING FROM IMPROVED MANAGEMENT

286,095

TOTAL NUMBER OF HECTARES

538,936

More than 20,000 people in **Malawi** benefitted from improved natural resource management in 2016 because of Pact.

IMPROVED NATURAL RESOURCE MANAGEMENT

| COUNTRY | PEOPLE BENEFITING FROM IMPROVED NATURAL RESOURCE MANAGEMENT | HECTARES UNDER IMPROVED MANAGEMENT |
|---------------------------|---|--|
| Myanmar | 154,970 | 16,740 |
| Thailand | 69,927 | |
| Africa Great Lakes Region | 35,035 | 262,640 |
| Malawi | 20,776 | 248,985 |
| Ethiopia | 5,112 | 10,571 |
| Cambodia | 190 | <u> </u> |
| West Africa | 85 | _ |



CAPACITY DEVELOPMENT

Pact's suite of capacity development tools have helped organizations around the world improve their performance, from local NGOs and community groups to government agencies.

Pact guides and mentors these partners as they broaden and deepen their capacities, enabling them to better serve their communities.







Pact improved the performance of nearly 1,000 local organizations, networks, government agencies and community committees, all of which now play key roles in the development of their societies. Because we build capacity development into much of what we do, it was a key element of two-thirds of our projects.

TOTAL NUMBER OF ENTITIES WITH IMPROVED PERFORMANCE

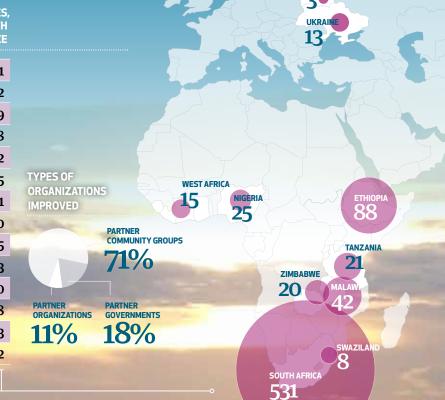
999

TOTAL NUMBER OF GRADUATES

21

IMPROVED CAPACITY





ORGANIZATIONS RECEIVING CAPACITY DEVELOPMENT FROM PACT THAT 'GRADUATED' TO DIRECT DONOR FUNDING

| COUNTRY | GRADUAT |
|-----------|---------|
| Belarus | 1 |
| Nigeria | |
| Cambodia | |
| Ethiopia | |
| Haiti | |
| Swaziland | |
| | |

NEPAL 10

GOVERNANCE

By fostering national, regional and local governance that is inclusive, transparent and accountable, Pact enables people to exercise their voices and own their future. Our efforts in this arena bring together government officials, communities, civil society and the private sector, helping them to build dialogues and cooperation.



200

In 2016, 32 of our projects improved governance and helped people to positively engage with officials and institutions, including in closed and semi-closed societies. Our governance work influenced 48 policy changes at the national and local levels, in Belarus, Cambodia, Nepal, Ukraine and Zimbabwe, and we leveraged social media and online platforms more than ever.

TOTAL NUMBER OF PEOPLE PARTICIPATING IN INITIATIVES THAT RESULTED IN POSITIVE STATE-SOCIETY ENGAGEMENT

TOTAL NUMBER OF INITIATIVES

3,727



74,108

BUSINESS AND MARKETS

Pact strengthens local economies and prosperity by using markets as a force for development. Our Mines to Markets program, for example, works in partnership with artisanal miners, governments and industry to make small-scale mining safer, nonexploitative, and more sustainable, lucrative and









In 17 of our projects, we leveraged markets as a force for positive change. We made a difference for more than 50,000 miners in Colombia, Zimbabwe, Ethiopia and Africa's Great Lakes Region.

TOTAL NUMBER OF PROJECTS

TOTAL NUMBER OF ARTISANAL AND SMALL-SCALE MINERS REACHED

51,931

In **Rwanda**, Pact is helping to formalize the artisand mining sector and improve miners' lives.

COUNTRY PROJECTS Myanmar Africa Great Lakes Region Belarus Cambodia Colombia Thailand Zimbabwe

ARTISANAL AND SMALL-SCALE
MINERS REACHED

Africa Great Lakes Region 50,229 Ethiopia

INTEGRATION AND IMPACT, BY COUNTRY

AFRICA GREAT LAKES REGION

In the Democratic Republic of Congo, Rwanda and Burundi, Pact assists resource-dependent communities in gaining lasting benefits from the more sustainable use of the natural resources around them. Pact takes an integrated approach to its work in the mining sector, linking mining to livelihoods, governance, health, environment, and the strengthening of local, regional, and national institutions.

- ₩ 2,198 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES AND 8 HEALTH SYSTEMS WERE STRENGTHENED.
- ▲ 120 PEOPLE INCREASED THEIR NET INCOME AND 7 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- 35,035 PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND 262,640 HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.
- **36,954** CITIZENS PARTICIPATED IN **5** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
- **111** 2 PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.



BELARUS

Pact works in Belarus to promote a strong civil society by building the capacity of local organizations, making room for progressive reforms and civic activism for positive social change.

- **3** PARTNERS IMPROVED THEIR PERFORMANCE AND **12** GRADUATED TO DIRECT FUNDING.
- **22.12,620** CITIZENS PARTICIPATED IN **81** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **13** POLICY CHANGES.
- **P** 2 PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

CAMBODIA

For more than 25 years, Pact has been implementing an integrated approach to improving lives in Cambodia, bridging gaps between sectors so communities can respond to their development challenges holistically.

- 778 PEOPLE INCREASED THEIR NET INCOME, AND 30 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- ₱ 190 PEOPLE BENEFITED FROM IMPROVED
 NATURAL RESOURCE MANAGEMENT.

 190 PEOPLE BENEFITED FROM IMPROVED

 190 PEOPLE BENEFITED FROM IMPROVED FROM IMPROVED

 190 PEOPLE BENEFITED FROM IMPROVED FROM
- **89** PARTNERS IMPROVED THEIR PERFORMANCE AND **1** GRADUATED TO DIRECT FUNDING.
- 23,117 CITIZENS PARTICIPATED IN 1,085
 INITIATIVES RESULTING IN POSITIVE STATESOCIETY ENGAGEMENT AND POSITIVELY
 INFLUENCED 4 POLICY CHANGES.
- 2 PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

COLOMBIA

In Colombia, Pact works with partners across the mining, health, education, and public sectors to combat child labor and address its complex set of underlying causes.

- ₱ 1,023 PEOPLE HAD IMPROVED ACCESS TO HEALTH
 AND SOCIAL SERVICES AND 31 HEALTH SYSTEMS
 WERE STRENGTHENED.
- ** 11 INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
- ¶ 1 PROJECT INCLUDED BUSINESSES AND MARKETS
 AS A FORCE FOR POSITIVE CHANGE.

ETHIOPIA

In Ethiopia, Pact strengthens government systems, supports artisanal miners' and caregivers' capacity to earn a dignified living, and improves management of natural resources and access to critical health and education services.

- **14 561,744** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES AND **1** HEALTH SYSTEM WAS STRENGTHENED.
- △ 64,575 PEOPLE INCREASED THEIR NET INCOME, AND 3,499 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FLINDS
- ***** 5,112** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND **10,571** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.
- **& 88** PARTNERS IMPROVED THEIR PERFORMANCE AND **1** GRADUATED TO DIRECT FUNDING.
- **\$\omega\$9,178** CITIZENS PARTICIPATED IN **32** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

HAITI

Pact works in Haiti to improve HIV services for people most at-risk, building the capacity of local organizations to plan and deliver comprehensive prevention and treatment services.

👶 1 PARTNER GRADUATED TO DIRECT FUNDING.

GHANA

Pact works in Kenya to foster peace and support the health, livelihoods, and wellbeing of communities by strengthening institutions and local civil society organizations.

2 PARTNERS IMPROVED THEIR PERFORMANCE

INDONESIA

Across Indonesia, Pact is helping people live healthier lives by building the capacity of local organizations and improving the occupational health and safety of artisanal and small-scale mining.

¼ 44,709 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

KENYA

Pact works in Kenya and its border regions to foster peace and stability to support the health, livelihoods, wellbeing and resilience of communities by strengthening national and regional institutions and local civil society organizations.

- **** 16,871** CITIZENS PARTICIPATED IN **167** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
- ## 1 PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

LESOTHO

Pact is working to turn back the tide of HIV and AIDS in Lesotho through an integrated strategy of health systems strengthening, civil society capacity building, and prevention and access to care for vulnerable populations.

★ 50,472 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND 10 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

MADAGASCAR

Throughout Madagascar, Pact is supporting basic health and social services by tackling the burden of malaria and tuberculosis among vulnerable populations and ensuring children receive an education and become active citizens.

** 8,632 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND 77 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

MALAWI

Pact enables vulnerable populations in Malawi and those dependent on natural resources to be healthy and incomesecure by building the capacity of local organizations to provide key health services and responsibly manage the country's fisheries.

- **14 20,215** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES AND **139** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- 9,744 PEOPLE INCREASED THEIR NET INCOME, AND 248 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- 20,776 PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND 248,985 HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.
- **42** PARTNERS IMPROVED THEIR PERFORMANCE.

To see all the countries where Pact currently works, visit pactworld.org/where-we-work

INTEGRATION AND IMPACT, BY COUNTRY

MYANMAR

For almost 20 years, Pact has been working in Myanmar to improve communities' resiliency by improving their access to health services, ability to generate income, and food security.

- ★ 517,048 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND 1,046 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- ⚠ 871,242 PEOPLE INCREASED THEIR NET INCOME, AND 34,006 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- 154,970 PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND 16,740 HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.
- **132** PARTNERS IMPROVED THEIR PERFORMANCE.
- **## 6** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

NAMIBIA

Pact works with the government of Namibia and community-based organizations to improve their capacity to address the effects of HIV and AIDS on the country.

- **M** 3 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- **43** CITIZENS PARTICIPATED IN **3** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

NEPAL

In Nepal, Pact supports good governance and participatory local development planning processes by improving the capacity of citizens and civil society to influence government decisions.

- ₩ 1 HEALTH AND SOCIAL SERVICE SYSTEM WAS STRENGTHENED.
- △ 12,690 PEOPLE INCREASED THEIR NET INCOME, AND 454 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- **10** PARTNERS IMPROVED THEIR PERFORMANCE.
- ** 74,108 CITIZENS PARTICIPATED IN 1,739
 INITIATIVES RESULTING IN POSITIVE STATESOCIETY ENGAGEMENT AND POSITIVELY
 INFLUENCED 2 POLICY CHANGES.

NIGERIA

In Nigeria, Pact works with local partners to support a healthy population, building the capacity of government and local organizations to improve the health of mothers and their families.

- # 431,223 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND 37 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- 120 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- **25** PARTNERS IMPROVED THEIR PERFORMANCE AND **5** GRADUATED TO DIRECT FUNDING.

SOUTH AFRICA

Throughout South Africa, Pact works with local government to build organizational and technical capacity to deliver quality HIV care, treatment and prevention services.

- **113,839** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES AND **26** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- **531** PARTNERS IMPROVED THEIR PERFORMANCE.

SOUTH SUDAN

In South Sudan, Pact is improving communityfocused access to justice, providing practical learning opportunities to a new generation of lawyers, and building local capacity to manage water infrastructure.

\$\displays\$ 5,107 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **4** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

SWAZILAND

Reducing the impact of HIV and AIDS requires a multifaceted approach. In Swaziland, Pact works with youth, local communities, and civil society to ensure they have the tools necessary to combat the disease.

- ★ 40,596 PEOPLE HAD IMPROVED ACCESS

 TO HEALTH AND SOCIAL SERVICES, AND 117

 HEALTH AND SOCIAL SERVICE SYSTEMS WERE

 STRENGTHENED.

 ★ 10,596 PEOPLE HAD IMPROVED ACCESS

 TO HEALTH AND SOCIAL SERVICE SYSTEMS WERE

 STRENGTHENED.

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 STRENGTHENED.

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 TO HEALTH AND SOCIAL SERVICES, AND 117

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 HEALTH AND SOCIAL SERVICE SYSTEMS WERE

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 TO HEALTH AND SOCIAL SERVICES, AND 117

 HEALTH AND SOCIAL SERVICE SYSTEMS WERE

 STRENGTHENED.

 ★ 10,596 PEOPLE HAD IMPROVED ACCESS

 ★ 10,596 PEOPLE HAD IMPROVE
- ♠ 10,893 PEOPLE INCREASED THEIR NET INCOME, AND 786 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- **8** PARTNERS IMPROVED THEIR PERFORMANCE AND **1** GRADUATED TO DIRECT FUNDING.
- **\$2.50** CITIZENS PARTICIPATED IN **1** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

TANZANIA

In Tanzania, Pact enables communities to take charge of their own social and economic development by improving access to health services, providing for vulnerable children, and helping individuals become income-secure.

- *** 442,724 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **54** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- 220,419 PEOPLE INCREASED THEIR NET INCOME, AND 7,663 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- **21** PARTNERS IMPROVED THEIR PERFORMANCE.
- **460** CITIZENS PARTICIPATED IN AN INITIATIVE RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

THAILAND

Pact works across Thailand to advance responsible development practices that include inclusive multistakeholder dialogue for safeguarding the social and environmental outcomes of regional development projects.

- **69,927** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.
- **\$25.513** CITIZENS PARTICIPATED IN **11** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
- ## 1 PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

UKRAINE

In Ukraine, Pact's HIV and governance work empowers marginalized populations to lead healthy lives and to continue pushing for transparent and democratic governance.

- ivi 103,213 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND 152 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- **13** PARTNERS IMPROVED THEIR PERFORMANCE.
- **22,849** CITIZENS PARTICIPATED IN **15** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **17** POLICY CHANGES.

VIETNAM

Pact supports growth and entrepreneurship across Vietnam through multi-stakeholder dialogue for responsible development, livelihoods restoration, and women's economic empowerment.

- ♠ 5,494 PEOPLE INCREASED THEIR NET INCOME, AND 244 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- 1 PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

ZAMBIA

With a focus on high-risk groups, Pact is helping Zambia to reduce new HIV infections by increasing HIV awareness, increasing the use of HIV services and building the capacity of local organizations to deliver quality programs.

120,344 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND 10 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

ZIMBABWE

In Zimbabwe, Pact promotes equitable and peaceful systems, building local organizational capacity to better serve their communities and addressing challenges faced by artisanal and small-scale miners.

- 291 PEOPLE INCREASED THEIR NET INCOME.
- 20 PARTNERS IMPROVED THEIR PERFORMANCE.
- **28,057** CITIZENS PARTICIPATED IN **577** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **12** POLICY CHANGES.
- **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

WEST AFRICA

Across Sierra Leone, Côte d'Ivoire, Ghana and Liberia, Pact builds the capacity of local organizations, national government agencies and the regional economic community secretariat to address natural resource degradation to improve livelihoods and natural ecosystems across the region.

- **85** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.
- \$ 15 PARTNERS IMPROVED THEIR PERFORMANCE.





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