Political and Social Accountability

What We Do

Pact's governance programming aims to build the capacity of government, civil society organizations and individual citizens to address development problems. Pact works to create an enabling environment for effective governance, resulting in checks and balances among government, private business and civil society at national, regional and local levels.

We assist our partners to establish legal frameworks to protect and promote civil society, increase citizen participation, improve institutional and financial viability of government and civil society organizations (CSOs), enhance the free flow of information, and strengthen democratic political culture.

Political and Social Accountability is at the core of the relationship between citizens and their states. Pact supports citizen-led initiatives, and strengthens the capacity of governments and political authorities to respond to citizen demand, with a focus on: a) social accountability approaches for improving service delivery performance; and b) greater transparency in public administration processes. Pact promotes citizens and CSOs working constructively with government's formal oversight institutions and civil society and media to reduce opportunities for corruption, that contributes to more accountable governance systems and reinforces government legitimacy.

How We Work

Pact’s approach to combating corruption and cultivating a culture of accountability is multifaceted and collaborative, permeating every level of society – from
the community level to national government and private sector.

To achieve this goal Pact implements a collection of initiatives tailored to accommodate the political, social, and cultural context of the region. These include, but are not limited to:

- Linking and building the capacity of local civil society organizations to form watchdog coalitions and advocate for reform.
- Public education campaigns to raise awareness and increase access to information.
- Facilitating public expenditure tracking systems and social audits.
- Building the capacity of local media outlets to disseminate timely, accurate, relevant information; and generate an open forum for discussion.
- Strengthening the government’s ability to combat corruption by instituting robust internal controls and creating a culture of accountability that protects and encourages people to report misconduct.
- By lending technical support to government bodies such as the office of Auditor General, Ombudsman, Parliamentary oversight Committees, and, anti-corruption commissions, and sensitizing government officials to the costs, penalties, and social impairment associated with corruption.

**CASE IN POINT: CAMBODIA & TANZANIA**

Pact has been actively involved in Cambodian political and social accountability efforts since 2004. Pact’s work on projects like the Anti-Corruption Coordinated Action Program (ACCAP) and Mainstreaming Anti-corruption for Equality (MAE) made inroads in raising public awareness, which pressured government to become more accountable.

**800,000** signatures were collected in the Pact-initiated “Clean Hands Campaign,” which is the largest in Cambodian history.

This forced the government to develop and pass the Anti-Corruption Law in 2010.

Built the capacity of the government’s Anti-corruption unit to enforce the law, and mobilized several CSO’s into watchdog coalitions.

Strengthening Transparency, Accountability and Responsibility (STAR) is a capacity strengthening program in Tanzania to empower Tanzanian citizens at the community level and engage with civil society organizations at the national level. STAR uses Public Expenditure Tracking Systems (PETS) as an integral part of its program.

More than **667** people have received training on financial management, resource mobilization, data collection and analysis and report writing.

**31** PETS Committees have been established in Tanzania by STAR partners, bringing greater transparency to local governments. These committees have had notable successes in bringing about local government transparency and accountability.