measuring pact’s mission 2016
Our work must transform lives in ways that are tangible and measurable.
We’ve celebrated many milestones since our founding in 1971. Among the most significant was our decision six years ago to begin measuring and reporting our results with standardized indicators. Our on-the-ground efforts to improve people’s lives are what matter most. But without objective measures, how can we assess our true impact? How can we do our very best to achieve our mission?

The data in this report matter because they represent people and communities that are exercising their voices and building their own solutions. The numbers were compiled from 92 development projects in 30 countries. They span the 2016 fiscal year, from October 2015 to September 2016. They are organized as 12 global indicators that reflect our results in six areas: health, livelihoods, natural resource management, capacity development, governance, and business and markets.

Pact is committed to measuring the reach and results of our projects and sharing this data publicly. Along with local solutions and partnerships, “results” is one of our three core values, and as the first U.S. organization to comply with the International Aid Transparency Initiative, we are always working to make our assessments more rigorous. A handbook that defines our indicators and describes our methodology is available upon request, and our website, pactworld.org, offers interactive visualizations of our data.

For more information, contact Nanette Barkey, director of results and measurement, at nbarkey@pactworld.org.

Health
Vulnerable people access the care they need to enjoy a healthy life.

Livelihoods
People with limited livelihood choices gain the resources and access they need to become income secure.

Natural Resource Management
Resource-dependent communities gain lasting benefit from the sustainable use of the natural resources around them.

Capacity Development
Partner organizations that have improved their performance.

Governance
Inclusive, transparent and effective governance enables people to be active members of society.

Business and Markets
Markets act as a galvanizing force for local development.

For more information, contact Nanette Barkey, director of results and measurement, at nbarkey@pactworld.org.

We’ve celebrated many milestones since our founding in 1971. Among the most significant was our decision six years ago to begin measuring and reporting our results with standardized indicators. Our on-the-ground efforts to improve people’s lives are what matter most. But without objective measures, how can we assess our true impact? How can we do our very best to achieve our mission?

The data in this report matter because they represent people and communities that are exercising their voices and building their own solutions. The numbers were compiled from 92 development projects in 30 countries. They span the 2016 fiscal year, from October 2015 to September 2016. They are organized as 12 global indicators that reflect our results in six areas: health, livelihoods, natural resource management, capacity development, governance, and business and markets.

Pact is committed to measuring the reach and results of our projects and sharing this data publicly. Along with local solutions and partnerships, “results” is one of our three core values, and as the first U.S. organization to comply with the International Aid Transparency Initiative, we are always working to make our assessments more rigorous. A handbook that defines our indicators and describes our methodology is available upon request, and our website, pactworld.org, offers interactive visualizations of our data.

For more information, contact Nanette Barkey, director of results and measurement, at nbarkey@pactworld.org.
Poverty and marginalization don’t have a single cause or a single solution. That’s why Pact uses an integrated approach to development — one that recognizes the complexity of people’s lives, finds answers in partnership with local communities and combines solutions to holistically address problems.

We work to achieve our vision with interventions in three main areas: health, livelihoods and natural resource management. And we accomplish those things in three main ways: by strengthening local capacity, by forging effective governance, and by engaging markets as a force for development.
We help communities, governments, and local nonprofits and providers work together to improve health and social systems. We focus on marginalized populations, HIV and AIDS, malaria, tuberculosis, and maternal, newborn and child health. Pact also strengthens social welfare systems, such as those that serve orphans and vulnerable children.

Pact was an integral part of 37 projects that improved people’s access to health and social services, across 15 countries. In all, we connected more than 2.5 million people with quality health and social services.

HEALTH

Pact was an integral part of 37 projects that improved people’s access to health and social services, across 15 countries. In all, we connected more than 2.5 million people with quality health and social services.

Ethiopia

561,744

Myanmar

37,048

Tanzania

442,724

Nigeria

333,703

South Africa

120,314

Ukraine

105,241

Lesotho

39,472

Germany

14,797

South Sudan

9,697

Africa Great Lakes Region

2,198

Colombia

1,023

Nepal

1

More than 50,000 people in Lesotho accessed better health and social services because of Pact.

By age group

| UNDER 5 | 60% |
| OVER 18 | 40% |

By system type

| REGION/ZONE/STATE | 6% |
| COMMUNITY/VILLAGE | 80% |
| DISTRICT/SUB-REGION | 14% |

TOTAL NUMBER OF PEOPLE WITH IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES

2,563,087

TOTAL NUMBER OF HEALTH AND SOCIAL SERVICE SYSTEMS STRENGTHENED

1,716

More than 54,000 people in Lesotho accessed better health and social services because of Pact.

STRENGTHENED HEALTH AND SOCIAL SYSTEMS

COUNTRY

PEOPLE WITH IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES

STRENGTHENED HEALTH AND SOCIAL SYSTEMS

Ethiopia

561,744

1

Myanmar

37,048

1,046

Tanzania

442,724

54

Nigeria

333,703

27

South Africa

120,314

10

Ukraine

105,241

152

Lesotho

39,472

10

Germany

14,797

177

South Sudan

9,697

117

Africa Great Lakes Region

2,198

7

Colombia

1,023

1

Nepal

1

TOTAL NUMBER OF PEOPLE WITH IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES

2,563,087

TOTAL NUMBER OF HEALTH AND SOCIAL SERVICE SYSTEMS STRENGTHENED

1,716
Economic empowerment is at the core of people’s ability to take ownership of their future, especially for women. Of the nearly 1.2 million people who increased their income with Pact’s support in 2016, approximately 91 percent were women.

**By Gender**
- Female: 91%
- Male: 9%

**By Group Types**
- Microfinance Groups: 67%
- Savings Groups: 33%

In Tanzania, Pact helped nearly 220,419 people increase their income.
Working with governments and local organizations, we help communities responsibly benefit from the natural resources around them, including forests, water, cropland and mineral deposits. We do this by strengthening local capacity, building effective resource management systems, and helping people develop sustainable, nature-based enterprises.

Our work in natural resource management expanded dramatically in 2016, with a new project in Ethiopia, regional project in West Africa and greater reach in Myanmar, Malawi and the Democratic Republic of Congo. Through Pact’s work, more than 286,000 people benefited from improved natural resource management in 2016.

IMPROVED NATURAL RESOURCE MANAGEMENT

<table>
<thead>
<tr>
<th>Country</th>
<th>People benefiting from improved natural resource management</th>
<th>Hectares under improved management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Myanmar</td>
<td>154,970</td>
<td>16,769</td>
</tr>
<tr>
<td>Ethiopia</td>
<td>5,112</td>
<td>10,571</td>
</tr>
<tr>
<td>Malawi</td>
<td>20,776</td>
<td>248,985</td>
</tr>
<tr>
<td>Cambodia</td>
<td>190</td>
<td></td>
</tr>
<tr>
<td>West Africa</td>
<td>85</td>
<td></td>
</tr>
<tr>
<td>Africa Great Lakes Region</td>
<td>35,035</td>
<td>262,649</td>
</tr>
</tbody>
</table>

TOTAL NUMBER OF PEOPLE BENEFITING FROM IMPROVED MANAGEMENT

286,095

TOTAL NUMBER OF HECTARES UNDER IMPROVED MANAGEMENT

538,936

More than 286,000 people in Malawi benefited from improved natural resource management in 2016 because of Pact.
Pact’s suite of capacity development tools have helped organizations around the world improve their performance, from local NGOs and community groups to government agencies. Pact guides and mentors these partners as they broaden and deepen their capacities, enabling them to better serve their communities.

Pact improved the performance of nearly 1,000 local organizations, networks, government agencies and community committees, all of which now play key roles in the development of their societies. Because we build capacity development into much of what we do, it was a key element of two-thirds of our projects.

<table>
<thead>
<tr>
<th>COUNTRY</th>
<th>NUMBER OF ORGANIZATIONS, AGENCIES, NETWORKS AND COMMITTEES WITH IMPROVED PERFORMANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>South Africa</td>
<td>531</td>
</tr>
<tr>
<td>Myanmar</td>
<td>132</td>
</tr>
<tr>
<td>Cambodia</td>
<td>89</td>
</tr>
<tr>
<td>Ethiopia</td>
<td>88</td>
</tr>
<tr>
<td>Malawi</td>
<td>42</td>
</tr>
<tr>
<td>Nigeria</td>
<td>25</td>
</tr>
<tr>
<td>Tanzania</td>
<td>24</td>
</tr>
<tr>
<td>Zimbabwe</td>
<td>20</td>
</tr>
<tr>
<td>West Africa</td>
<td>15</td>
</tr>
<tr>
<td>Ukraine</td>
<td>11</td>
</tr>
<tr>
<td>Nepal</td>
<td>10</td>
</tr>
<tr>
<td>Swaziland</td>
<td>8</td>
</tr>
<tr>
<td>Belarus</td>
<td>3</td>
</tr>
<tr>
<td>Ghana</td>
<td>2</td>
</tr>
</tbody>
</table>

TOTAL NUMBER OF ORGANIZATIONS, AGENCIES, NETWORKS AND COMMITTEES WITH IMPROVED PERFORMANCE: 999

TOTAL NUMBER OF GRADUATES: 21

In Myanmar in 2016, Pact helped 132 local organizations improve their performance.
In 2016, 32 of our projects improved governance and helped people to positively engage with officials and institutions, including in closed and semi-closed societies. Our governance work influenced 16 policy changes at the national and local levels, in Belarus, Cambodia, Nepal, Ukraine and Zimbabwe, and we leveraged social media and online platforms more than ever.

By fostering national, regional and local governance that is inclusive, transparent and accountable, Pact enables people to exercise their voices and own their future. Our efforts in this arena bring together government officials, communities, civil society and the private sector, helping them to build dialogues and cooperation.

Total number of initiatives that resulted in positive state-society engagement

224,840

Total number of initiatives

3,727

COUNTRY | COUNTRY CITIZENS PARTICIPATING | INITIATIVES
---|---|---
Nepal | 74,108 | 1,739
East Africa Lakes Region | 36,954 | 5
Zimbabwe | 28,057 | 577
Ukraine | 22,849 | 15
Uganda | 16,871 | 167
Belarus | 12,620 | 15
Cameroon | 9,178 | 32
Thailand | 513 | 11
Namibia | 63 | 3
Swaziland | 50 | 1
Colombia | — | 11

Pact and its local partners helped more than 22,000 citizens engage with Ukraine’s new government.

In 17 of our projects, we leveraged markets as a force for positive change. We made a difference for more than 50,000 miners in Colombia, Zimbabwe, Ethiopia and Africa’s Great Lakes Region.
AFRICA GREAT LAKES REGION
In the Democratic Republic of Congo, Burundi and Rwanda, Pact works to develop capacity of local institutions, making room for progressive reforms and civic action for positive social change.

BELARUS
Pact works in Belarus to promote a strong civil society by building capacity of local organizations, making room for progressive reforms and civic action for positive social change.

COLOMBIA
In Colombia, Pact works with partners across the mining, health, education, and public sector to combat child labor and address its complex set of underlying causes.

ETHIOPIA
In Ethiopia, Pact strengthens government systems, supports artisan miners’ and caregivers’ capacity to earn a dignified living, and improves management of natural resources and access to critical health and education services.

HAITI
Pact works in Haiti to improve HIV services for people at-risk, building the capacity of local institutions to plan and deliver comprehensive prevention and treatment strategies.

KENYA
Pact works in Kenya and its border regions to foster peace and support the health, livelihoods, and wellbeing of communities by strengthening national and regional institutions and local civil society organizations.

MADAGASCAR
Throughout Madagascar, Pact is supporting basic health and social services, by tackling the problems of malaria and tuberculosis among vulnerable populations and ensuring children receive an education and become active citizens.

MALAWI
Pact strengthens the institutional framework to ensure transparent and accountable resource management and accountable governance and lobbyist.

MALAWI
Pact works to build local capacity to deliver services and promote health, livelihoods, and wellbeing of communities by strengthening institutions and local civil society organizations.

LESTHIO
Pact is working to turn back the tide of HIV and AIDS to Laos through an integrated strategy of health systems strengthening, civil society capacity building, and prevention and care for vulnerable populations.

INDONESIA
Across Indonesia, Pact is helping people live better lives by building the capacity of local institutions and improving the occupational health and safety of artisanal and small-scale mining.

AFRICA GREAT LAKES REGION

A 2 PARTNERS IMPROVED THEIR PERFORMANCE AND 9 GRADUATED TO DIRECT FUNDING.

B 23,177 CITIZENS PARTICIPATED IN 1,085 INITIATIVES RESULTING IN POSITIVE STATE-UNITY ENGAGEMENT.

C 120 PEOPLE INCREASED THEIR NET INCOME AND 7 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

D 30,035 PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND 262,640 HOSPITALS AND ECOSYSTEM MENS UNDER IMPROVED MANAGEMENT.

E 36,954 CITIZENS PARTICIPATED IN 188 INITIATIVES RESULTING IN POSITIVE STATE-UNITY ENGAGEMENT.

F 2 PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

G 5,112 PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND 10,571 HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.

H 88 PEOPLE IMPROVED THEIR PERFORMANCE AND 13 GRADUATED TO DIRECT FUNDING.

I 8,178 CITIZENS PARTICIPATED IN 32 INITIATIVES RESULTING IN POSITIVE STATE-UNITY ENGAGEMENT.

J 44,709 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

K 2,198 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

L 102 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

M 48 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

N 238 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

O 238 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

P 238 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

Q 238 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

R 238 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

S 238 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

T 238 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

U 238 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.
**INTEGRATION AND IMPACT, BY COUNTRY**

**MYANMAR**

For almost 20 years, Pact has been working in Myanmar to improve community resilience by improving their access to health services, ability to generate income, and food security.

- **20** people have increased their net income, and **24,008** households and **312** microfinance groups increased their funds.

**NAMIBIA**

In Namibia, Pact works with the government of Namibia and community-based organizations to improve their capacity to address the effects of HIV and AIDS on the community.

- **132** partners improved their performance.

**NIGERIA**

In Nigeria, Pact works with local partners to support a healthy population, building the capacity of government and local organizations to improve the health of mothers and their families.

- **3,171** people increased their net income, and **3,707** savings and microfinance groups increased their funds.

**SOUTHAFRICA**

Throughout South Africa, Pact works with local government to build organizational and technical capacity to deliver quality HIV care, treatment and prevention services.

- **3,138** people increased their net income, and **344** savings and microfinance groups increased their funds.

**THAILAND**

Pact works across Thailand to advance responsible development practices that include inclusive multi-stakeholder dialogue for safeguarding the social and environmental outcomes of regional development projects.

- **2,743** people increased their net income, and **3,483** savings and microfinance groups increased their funds.

**UKRAINE**

In Ukraine, Pact’s HIV and governance work empowers marginalized populations to lead healthy lives and to continue pushing for transparent and democratic governance.

- **103,219** people have increased their net income, and **12** health and social service systems were strengthened.

**ZAMBIA**

In Zambia, Pact promotes equitable and sustainable systems, building local organizational capacity to better serve their communities and addressing challenges faced by artisanal and small-scale miners.

- **297** people increased their net income, and **32** partners improved their performance.

**WEST AFRICA**

Across Senegal, Côte d’Ivoire, Guinea and Liberia, Pact builds the capacity of local organizations, national government agencies and the regional economic community to address natural resource degradation to improve livelihoods and natural ecosystems.

- **8,133** people increased their net income, and **484** savings and microfinance groups increased their funds.

**ZIMBABWE**

With a focus on high-risk groups, Pact is helping Zambia to reduce new HIV infections by increasing HIV awareness, increasing the use of HIV services and building the capacity of local organizations to deliver quality programs.

- **120,344** people have increased their net income, and **10** health and social service systems were strengthened.

**INKOTEL**

In South Africa, Pact works with local government to build organizational and technical capacity to deliver quality HIV care, treatment and prevention services.

- **213,839** people increased their net income, and **64** health and social service systems were strengthened.

**INTEGRA TION AND IMPACT, BY COUNTRY**

- **20** people have increased their net income, and **24,008** households and **312** microfinance groups increased their funds.

**NAMIBIA**

In Namibia, Pact works with the government of Namibia and community-based organizations to improve their capacity to address the effects of HIV and AIDS on the community.

- **132** partners improved their performance.

**NIGERIA**

In Nigeria, Pact works with local partners to support a healthy population, building the capacity of government and local organizations to improve the health of mothers and their families.

- **3,171** people increased their net income, and **3,707** savings and microfinance groups increased their funds.

**SOUTHAFRICA**

Throughout South Africa, Pact works with local government to build organizational and technical capacity to deliver quality HIV care, treatment and prevention services.

- **3,138** people increased their net income, and **344** savings and microfinance groups increased their funds.

**THAILAND**

Pact works across Thailand to advance responsible development practices that include inclusive multi-stakeholder dialogue for safeguarding the social and environmental outcomes of regional development projects.

- **2,743** people increased their net income, and **3,483** savings and microfinance groups increased their funds.

**UKRAINE**

In Ukraine, Pact’s HIV and governance work empowers marginalized populations to lead healthy lives and to continue pushing for transparent and democratic governance.

- **103,219** people have increased their net income, and **12** health and social service systems were strengthened.

**ZAMBIA**

In Zambia, Pact promotes equitable and sustainable systems, building local organizational capacity to better serve their communities and addressing challenges faced by artisanal and small-scale miners.

- **297** people increased their net income, and **32** partners improved their performance.

**WEST AFRICA**

Across Senegal, Côte d’Ivoire, Guinea and Liberia, Pact builds the capacity of local organizations, national government agencies and the regional economic community to address natural resource degradation to improve livelihoods and natural ecosystems.

- **8,133** people increased their net income, and **484** savings and microfinance groups increased their funds.

**ZIMBABWE**

With a focus on high-risk groups, Pact is helping Zambia to reduce new HIV infections by increasing HIV awareness, increasing the use of HIV services and building the capacity of local organizations to deliver quality programs.

- **120,344** people have increased their net income, and **10** health and social service systems were strengthened.

**INKOTEL**

In South Africa, Pact works with local government to build organizational and technical capacity to deliver quality HIV care, treatment and prevention services.

- **213,839** people increased their net income, and **64** health and social service systems were strengthened.