DATA. EVIDENCE. IMPACT.

measuring pact's mission
2021
In 2021, Pact marked its 50th anniversary. As we reflected on five decades of improving lives around the globe, we noted the many ways that international development has progressed.

While Pact has always worked to ensure our efforts are truly serving communities, one important change has been an increased reliance on data and evidence. Backed by advances in technology and our deep commitment to listening to those we serve, now more than ever, data and evidence are at the heart of Pact’s work. This starts with how we design our programs and carries through as we learn and adapt during implementation and as we measure our ultimate results.

Our methods range from qualitative to quantitative, and whenever possible, we advance participatory action research to manage programs adaptively and to ensure skills are passed on and information is of utility to those we serve. For example, in Zambia, to maintain HIV case identification and linkages to treatment, we greatly expanded utilization of a risk assessment tool to help identify those of highest risk. This enabled us to target testing services more effectively. In Cambodia, we used survey research to measure progress in women’s economic and civic empowerment. We compared baseline and midline data to adjust program strategies, which were presented in participatory learning reviews with project partners. This has resulted in a quantitative improvement in measures of participant empowerment, the identification of activities that yield the greatest impact, and improvements in reaching targeted populations and in digital civic engagement approaches. And in Colombia, we used a complexity-oriented methodology with indigenous organizations to uncover unexpected outcomes, which will improve program effectiveness by identifying the most promising approaches to capacity development for key partners.

Our belief in the power of data and evidence to create lasting impact is why for the past 11 years we have measured and shared the results of our global programming in our annual Measuring Pact’s Mission report. The data that follow explain the impact of our work for the 2021 fiscal year, from October 2020 to September 2021. This includes results from our global indicators in the areas of health, livelihoods, the environment, capacity development, governance, business and markets, and energy. We also share our results by location.

As we look ahead to the coming decades, we know that data and evidence will continue to play a central part in our efforts to build thriving, resilient and engaged communities leading their own development.

For more information about our methodology, contact our Learning, Evidence and Impact Team, LEAP@PACTWORLD.ORG.

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We helped connect nearly 2 million people with health and social services, and we strengthened more than 800 health and social systems.

Achieving good health and well-being requires working toward healthy lives for all ages around the world. Pact works at national and sub-national levels to improve inclusive and equitable access to health and social services, enabling stakeholders to develop local solutions. We achieve this through collaboration with civil society organizations, government agencies, community groups, and private and faith-based service providers. Pact pioneers sustainable community-led HIV/AIDS and health programming that highlights and meets the needs of vulnerable children, adolescents, pregnant and breastfeeding women, caregivers and families, and key populations. Our integrated community-based solutions have also been instrumental in facilitating community response and resilience to public health shocks and stresses such as the Covid-19 pandemic.
With Pact’s support, more than 1.3 million people raised their income and more than 40,000 groups improved their financial situation.

Economic, environmental and social resilience and empowerment are at the core of people’s ability to own their future, especially for women, youth and disadvantaged groups. Pact works hand in hand with the communities we serve, co-creating sustainable responses to improve their livelihood opportunities, resilience, human capital development and access to finance and markets.
To make lasting change for the next generation, communities must have the skills, resources and opportunities to responsibly benefit from the natural resources around them, from fish to forests to mineral deposits. In partnership with local communities, governments, local organizations and the private sector, we foster sustainability in agriculture and forestry supply chains; strengthen local capacity and effective community-based natural resource management governance systems; and help people develop alternative and sustainable climate-resilient, nature-based enterprises.

More than 2.7 million people benefited from improved natural resource management because of Pact, and more than 2.7 million hectares were brought under improved management.

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Pact helped nearly 2,800 local organizations, government agencies, networks and community committees strengthen their capacity.

To sustainably transform communities and systems, they must become self-reliant. Pact views capacity development as an inclusive process, approach and outcome. Capacity development must be intentional, go beyond knowledge transfer, rely on co-creation and co-implementation, incorporate innovative technologies in creative ways and agilely work within complex, adaptive systems. Pact’s capacity development work is holistic and intersects all of our programming to best meet the needs of our local partners and to bring them to the forefront in this process.
Our governance programming enabled more than 1 million citizens to take part in nearly 2,500 initiatives that resulted in positive civic and state-society engagement.

Open, transparent and accountable governance systems are key to fully inclusive local development. Pact partners with civil society, media and government to expand space for democratic participation and foster constructive civic behaviors at local and national levels. We support local peace activists to foster healthy social dialogue as the basis for resolving intra- and inter-communal conflicts, including conflicts that cross national borders. We help foster trust among coalitions of local actors - community groups, civil society, governments, private sector - to address difficult collective action challenges. This includes partnering with underrepresented communities such as youth, women, ethnic religious minorities, indigenous peoples and migrant communities to demand accountability and claim essential services and basic rights.
markets

Pact projects leveraged business and markets as a force for positive change and helped improve the lives of more than 77,000 artisanal and small-scale miners.

Using markets as a positive force for development means that communities have the systems and opportunities that they need to achieve the change they desire. Pact’s mining program brings together government, industry and miners — both men and women — to make artisanal and small-scale mining (ASM) safer, formal and more productive and to address challenges such as child labor in mining. Pact’s efforts are helping to reveal and make the most of ASM’s contributions to development in communities around the globe.

<table>
<thead>
<tr>
<th>Country</th>
<th>People served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Burundi</td>
<td>4,532</td>
</tr>
<tr>
<td>DRC</td>
<td>50,296</td>
</tr>
<tr>
<td>Ghana</td>
<td>30</td>
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<tr>
<td>Mali</td>
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<td>Rwanda</td>
<td>21,424</td>
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<tr>
<td>Sierra Leone</td>
<td>87</td>
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<tr>
<td>Tanzania</td>
<td>410</td>
</tr>
<tr>
<td>Uganda</td>
<td>326</td>
</tr>
</tbody>
</table>

77,145 PEOPLE SERVED BY MINING PROJECTS
Energy is an essential resource for all people. Without access to reliable, sustainable and affordable sources of energy, starting or growing a business, delivering modern health care, or enjoying basic comforts such as lighting are out of reach for more than one billion people. Pact collaborates with governments, companies, investors and other civil society organizations to connect supply and demand for energy, remove market distortions and work toward a future where all people can enjoy the benefits of modern energy.

With Pact’s support, nearly 175,000 people increased their access to energy and/or increased their means to use it productively.

**our impact, by location**

**Bangladesh**
Pact works in Bangladesh to improve maternal, newborn and child health, family planning and reproductive health by strengthening the capacity of local organizations to provide critical health services.
- **2 partner organizations were supported.**

**Belarus**
Pact works in Belarus to grow civic education and engagement, increase the accessibility of objective information through support to independent media, and promote human rights and democracy.
- **11 partner organizations were supported.**
- **2,550 citizens participated in 52 initiatives resulting in positive civic and state-society engagement.**

**Brazil**
In Brazil, Pact increases indigenous people's influence in governance to protect the environment and rights of its indigenous people by building the capacities of indigenous organizations to access and manage financial resources and direct their own development planning and priorities. We also reduce the negative impacts of economic development on forests and water.
- **3 partner organizations were supported.**
- **86 citizens participated in 9 initiatives resulting in positive civic and state-society engagement.**

**Burundi**
In Burundi, Pact provides capacity development to local partners supporting orphans and vulnerable children and working on prevention of HIV and gender-based violence. Pact also assists communities to gain lasting benefits from the more sustainable use of natural resources thereby contributing to the economic and environmentally sustainable growth of Burundi’s mining sector.
- **4,532 people increased their net income.**
- **4,532 individuals were served by mining projects.**

**Cambodia**
For 30 years, Pact has been implementing an integrated approach to improve lives in Cambodia, bridging gaps between sectors so communities can respond to their development challenges holistically.
- **17,400 hectares of ecosystem were under improved management.**
- **1 project included business and markets as a force for positive change.**

Descriptions are current for the 2021 fiscal year, from October 2020 to September 2021.
COLOMBIA
In Colombia, Pact works with civil society institutions and the private sector to reduce child labor and improve working conditions in gold mining as well as the cut flower and unrefined sugar sectors. Pact also supports conservation efforts in the Amazon through partnerships with indigenous peoples’ organizations and addresses the Venezuelan migration crisis by focusing on efforts in the Amazon through partnerships with indigenous peoples’ organizations and addresses the Venezuelan migration crisis by focusing on efforts in the Amazon through partnerships with indigenous peoples’ organizations.

DEMOCRATIC REPUBLIC OF THE CONGO
In Democratic Republic of the Congo, Pact assists communities to gain lasting benefits from the more sustainable use of natural resources. Pact also works with partners to prevent and address issues that may lead to violent conflict, and to improve social cohesion and economic development through community action planning and strengthening of local, regional and national institutions.

DOMINICAN REPUBLIC
In the Dominican Republic, Pact is partnerships with communities, governments, the private sector, and local organizations to help providers to achieve and maintain HIV epidemic control among pregnant and breastfeeding women, infants, children and youth. Pact provides targeted support to individuals of Haitian descent, including migrants, to address barriers to health care and facilitate access to key complementary services such as education, documentation and food supply.

ETHIOPIA
In Ethiopia, Pact supports capacity development for local civil society organizations. Pact also works with partners to prevent and address issues that may lead to violent conflict, and to improve social cohesion and economic development through community action planning and strengthening community-based structures.

GUYANA
Pact increases Guyana’s indigenous people’s influence in governance to protect the environment and rights of its indigenous people by building the capacities of indigenous organizations to access and manage financial resources and to rectify their own development planning and priorities. We also reduce the negative impacts of economic development on forests and water resources.

GHANA
Pact works to strengthen small-scale mining communities in Ghana, primarily by reducing the use of mercury in the artisanal and small-scale gold mining sector.

KENYA
Pact works in Kenya and its border regions to foster peace and stability to support the health, livelihoods, wellbeing and resilience of communities by strengthening national and regional institutions and local civil society organizations.

LESOTHO
Pact is working to turn back the tide of HIV in Lesotho through an integrated strategy of health systems strengthening, civil society capacity development, prevention and access to care for vulnerable populations.

MADAGASCAR
In Madagascar, Pact works to conserve biodiversity and secure natural resources while promoting resilient livelihoods by enabling effective community-based management and protection of biodiversity resources. Pact is also supporting social services for youth empowerment by improving youth employability, professional skills and access to quality education.

MALAWI
Pact seeks to conserve the freshwater biodiversity of Lake Malawi by restoring natural fisheries productivity in eight lakeshore districts.

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MEXICO
Pact works to conserve the freshwater biodiversity of Lake Malawi by restoring natural fisheries productivity in eight lakeshore districts.

MOROCCO
Pact works to conserve the freshwater biodiversity of Lake Malawi by restoring natural fisheries productivity in eight lakeshore districts.

PACT WORKS TO CONSERVE THE FRESHWATER BIODIVERSITY OF LAKE MALAWI BY RESTORING NATURAL FISHERIES PRODUCTIVITY IN EIGHT LAKESHORE DISTRICTS.

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PORTUGAL
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SENEGAL
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SOUTH AFRICA
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THAILAND
Pact works to strengthen small-scale mining communities in Ghana, primarily by reducing the use of mercury in the artisanal and small-scale gold mining sector.

TURKEY
Pact works to strengthen small-scale mining communities in Ghana, primarily by reducing the use of mercury in the artisanal and small-scale gold mining sector.

UGANDA
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MALI
Pact works to make artisanal and small-scale mining safer and more productive in Mali by reducing mercury use in gold mining.
- **30 CITIZENS PARTICIPATED IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**
- **30 INDIVIDUALS WERE SERVED BY MINING PROJECTS.**

MYANMAR
Pact empowers communities in Myanmar to lead their own development, reduce vulnerabilities, improve participation and encourage development innovations in areas such as renewable energy, agriculture, education, health, microfinance, aquaculture and microenterprise growth.
- **1,045,243 PEOPLE INCREASED THEIR NET INCOME, AND 28,695 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.**
- **1,087 PARTNER ORGANIZATIONS WERE SUPPORTED.**
- **183 CITIZENS PARTICIPATED IN 3 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**
- **3 PROJECTS INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.**
- **173,367 PEOPLE INCREASED THEIR ACCESS TO ENERGY.**

NEPAL
In Nepal, Pact supports good governance through strengthening social accountability within the health sector. By improving citizen-government relations, Pact supports increased access to quality health care and better addresses the health needs of communities.
- **35 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.**
- **2,138 CITIZENS PARTICIPATED IN 75 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**
- **13 POLICIES WERE INFLUENCED.**

NIGERIA
Pact promotes the welfare of the Nigerian people by building the capacity of government and local organizations to address conflict management, the health of mothers and their families and the spread of HIV.
- **82 PARTNER ORGANIZATIONS WERE SUPPORTED.**

PERU
In Peru, Pact increases indigenous people’s influence in governance to protect the environment and rights of its indigenous people by building the capacities of indigenous organizations to access and manage financial resources and direct their own development planning and priorities. We also reduce the negative impacts of economic development on forests and water resources.
- **2 PARTNER ORGANIZATIONS WERE SUPPORTED.**
- **11 CITIZENS PARTICIPATED IN 11 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**

PHILIPPINES
In the Philippines, Pact works to catalyze private-sector finance to upscale and drive investments in agriculture, forestry and other land use toward low-emissions, yet profitable, business models. We also support the country in achieving sustainable landscape-related climate mitigation goals as submitted to the United Nations Framework Convention on Climate Change.
- **5 CITIZENS PARTICIPATED IN 5 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**

RWANDA
In Rwanda, Pact assists communities to gain lasting benefits from the more sustainable and inclusive use of natural resources. In doing so, Pact contributes to the economically and environmentally sustainable growth of Rwanda’s mining sector. Pact also works to prevent new HIV infections and reduce vulnerability among orphans and vulnerable children and adolescent girls and young women in selected high-burden districts.
- **51,723 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.**
- **36,018 PEOPLE INCREASED THEIR NET INCOME, AND 687 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.**
- **2 PARTNER ORGANIZATIONS WERE SUPPORTED.**
- **397 CITIZENS PARTICIPATED IN 14 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**
- **1 PROJECT INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.**
- **21,424 INDIVIDUALS WERE SERVED BY MINING PROJECTS.**

SIERRA LEONE
In Sierra Leone, Pact works to improve people’s health by strengthening the capacity of local organizations to provide critical health services and by supporting implementation of the government’s National Action Plan to reduce mercury use in gold mining.
- **3 PARTNER ORGANIZATIONS WERE SUPPORTED.**
- **87 CITIZENS PARTICIPATED IN 87 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**
- **87 INDIVIDUALS WERE SERVED BY MINING PROJECTS.**

SOMALIA
In Somalia, Pact works closely with the justice sector and legal aid organizations to sustainably strengthen access to justice and assist individuals to become income-secure and collaborating with local human rights organizations.
- **618,774 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.**
- **169,058 PEOPLE INCREASED THEIR NET INCOME, AND 9,704 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.**
- **7 PARTNER ORGANIZATIONS WERE SUPPORTED.**
- **82 CITIZENS PARTICIPATED IN 82 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**
- **82 INDIVIDUALS WERE SERVED BY MINING PROJECTS.**

SOUTH AFRICA
Throughout South Africa, Pact works with the government and local partners to develop organizational and technical capacity to strengthen services for orphans and vulnerable children and to deliver quality HIV adherence, treatment, care and prevention.
- **119,668 PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.**
- **4 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.**
- **603 PARTNER ORGANIZATIONS WERE SUPPORTED.**

SURINAME
Pact increases Suriname’s indigenous people’s influence in governance to protect the environment and rights of its indigenous people by building the capacities of indigenous organizations to access and manage financial resources and direct their own development planning and priorities. We also reduce the negative impacts of economic development on forests and water resources.
- **7 PARTNER ORGANIZATIONS WERE SUPPORTED.**
- **35 CITIZENS PARTICIPATED IN 4 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**

TANZANIA
In Tanzania, Pact enables communities to take charge of their own social and economic development by improving access to health services, providing for vulnerable children, helping individuals to become income-secure and collaborating with local human rights organizations.
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- **5 CITIZENS PARTICIPATED IN 5 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.**
THAILAND
Pact works in Thailand to catalyze private-sector finance to upscale and drive investments in agriculture, forestry and other land use toward low emissions, yet profitable business models. We also support Thailand to achieve sustainable landscape-related climate mitigation goals as submitted to the United Nations Framework Convention on Climate Change.

2 PARTNER ORGANIZATIONS WERE SUPPORTED.
129 PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.
129 STUDENTS PARTICIPATED IN 2 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT.
1 PROJECT INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

TRINIDAD
Pact works in Trinidad to improve maternal, newborn and child health, family planning and reproductive health by strengthening the capacity of local organizations to provide critical health services.

1 PARTNER ORGANIZATION WAS SUPPORTED.

UGANDA
Pact assists communities in Uganda to gain lasting benefits from the more sustainable use of natural resources thereby contributing to the economic and environmentally sustainable growth of the country’s mining sector.

336 PEOPLE INCREASED THEIR INCOME.
336 INDIVIDUALS WERE SERVED BY MINING PROJECTS.

UKRAINE
In Ukraine, Pact’s governance and capacity development work empowers citizens to push for transparent and democratic governance, and advance gender equality and human rights for women and girls.

83 PARTNER ORGANIZATIONS WERE SUPPORTED.
700,591 CITIZENS PARTICIPATED IN 322 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED 18 POLICY CHANGES.
1 PROJECT INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

VIETNAM
In Vietnam, Pact works to catalyze private-sector finance to upscale and drive investments in agriculture, forestry and other land use toward low emissions, yet profitable business models. We also support Vietnam to achieve sustainable landscape-related climate mitigation goals as submitted to the United Nations Framework Convention on Climate Change.

5 PARTNER ORGANIZATIONS WERE SUPPORTED.

ZAMBIA
With a focus on high-risk groups, Pact is helping Zambia to reduce new HIV infections by increasing HIV awareness and the use of HIV services, and by building the capacity of local organizations to deliver high-quality programs.

380,778 PEOPLE IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND 24 HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
56,230 PEOPLE INCREASED THEIR NET INCOME, AND 2,600 SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

ZIMBABWE
Pact promotes equitable and peaceful systems in Zimbabwe, building local organizational capacity and addressing challenges faced by artisanal and small-scale miners.

27 PARTNER ORGANIZATIONS WERE SUPPORTED.
231,113 CITIZENS PARTICIPATED IN 363 INITIATIVES RESULTING IN POSITIVE CIVIC AND STATE-SOCIETY ENGAGEMENT. ADDITIONALLY, 13 POLICIES WERE INFLUENCED.
Pact is an international nonprofit that works in nearly 40 countries building solutions for human development that are evidence-based, data-driven and owned by the communities we serve. Founded in 1971, Pact works with partners to build resilience, improve accountability, and strengthen knowledge and skills for sustainable social impact.