Pact is the promise of a better tomorrow for communities challenged by poverty and marginalization. We serve these communities because we envision a world where everyone owns their future. To do this, we build systemic solutions in partnership with local organizations, businesses and governments that create sustainable and resilient communities where those we serve are heard, capable and vibrant. On the ground in countries around the world, Pact’s integrated, adaptive approach is shaping the future of international development.

Our vision is built on these words, and we believe all communities deserve to embody them. When people are heard, they are aware of and express their needs and rights in a receptive system. When they are capable, they have skills and resources and apply them. When they are vibrant, they are healthy and prosperous.

In 2017, we worked in partnership with communities across the globe to help them own their futures. The change we’ve seen – in healthier mothers and children in Nigeria, in thriving local NGOs in Ukraine, in self-reliant, resilient villages in Myanmar – tells us we are making progress together. But our progress must be measurable, too. It must be backed by data. This is why, seven years ago, we began measuring and reporting our results with standardized indicators.

The numbers that follow represent the breadth of our programming, which includes 84 projects implemented in the 2017 fiscal year, from October 2016 to September 2017. During that time, Pact had staff based in 25 countries, and we collaborated with partners in nine others. We use a set of 12 global indicators that reflect our results in six areas – health, livelihoods, natural resource management, capacity development, governance and business and markets. However, because we use an integrated approach in our programming, most of our work spans more than one sector.

Pact is committed to sharing our data publicly, and to measurement that is rigorous. A handbook that defines our indicators and describes our methodology is available upon request, and our website, pactworld.org, offers interactive visualizations of our data, including historical numbers.

For more information, contact our results and measurement team, rm@pactworld.org.
Health is critical to living vibrantly.

Working in partnership with communities, governments and local nonprofits and care providers, we improve health and social systems around the world, especially those that serve marginalized populations. This means lasting access to services. Our health programming focuses on HIV and AIDS, maternal and child health, orphans and vulnerable children and more.

In 2017, 33 of our projects touched on health. In all, we helped connect nearly 3 million people to health and social services, and we strengthened more than 1,700 health and social systems.

Through the Shae Thot project in Myanmar, Pact has dramatically improved health for mothers and children in rural villages.
Economic empowerment

is at the core of people’s ability to be capable and to thrive, especially for women. Around the world, through our WORTH model and other programming, we help communities gain the skills and resources they need to earn dignified livings, from training in entrepreneurship to access to affordable credit.

We helped more than 1 million people across Africa and Asia raise their income in 2017 — more than 95 percent of them women.
To be vibrant, communities must responsibly benefit from the natural resources around them, including forests, water, cropland and mineral deposits. In partnership with governments and local organizations, we strengthen local capacity, build effective resource management systems and help people develop sustainable nature-based enterprises.

In 2017, more than 460,000 people benefited from improved natural resource management because of Pact, and nearly 300,000 hectares were brought under improved management. The vast majority was in Malawi, where the introduction of fish sanctuaries and no-fishing seasons has helped fish stocks rebound.
Local Strength

From Ukrainian nonprofits that serve people living with HIV to peace and security institutions in Africa, we help organizations broaden and deepen their capacity. Using a systems-based approach and Pact’s suite of capacity development tools, we mentor our partners to more effectively, equitably and sustainably serve their communities. After USAID’s 2016 endorsement of Pact’s Organizational Performance Index, use of the tool continues to grow within and outside of Pact.

In 2017, we helped more than 1,300 local organizations, networks, government agencies and community committees strengthen their capacity. Sixty four of our 84 projects included capacity development.

MEASURING PACT’S MISSION 2017

CAPACITY DEVELOPMENT

IMPROVED PERFORMANCE

NUMBER OF ORGANIZATIONS, AGENCIES, NETWORKS AND COMMITTEES WITH IMPROVED PERFORMANCE

<table>
<thead>
<tr>
<th>Country</th>
<th>Number</th>
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</thead>
<tbody>
<tr>
<td>South Africa</td>
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<tr>
<td>Cambodia</td>
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<td>Nepal</td>
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<td>Africa Great Lakes Region</td>
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<tr>
<td>Liberia</td>
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<td>Myanmar</td>
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<td>Ukraine</td>
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<td>Haiti</td>
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<tr>
<td>West Africa Region</td>
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</tr>
</tbody>
</table>

TOTAL NUMBER OF SUSTAINABLE PARTNER ORGANIZATIONS

- 13

* A “sustainable” partner is one that has worked with Pact in the last three years and received direct funding from a donor in the current fiscal year.
To help people be heard,
we foster national, regional and local governance that is inclusive, transparent and accountable, and government institutions that respond to citizens’ needs, deliver quality services and effectively manage public resources. We help build cooperation among governments, communities, civil society and business.

In 2017, our governance programming enabled more than 200,000 citizens to take part in more than 3,500 initiatives that resulted in positive state-society engagement and 22 policy changes. Our governance approaches were applied in 29 projects across the world, often in politically closed or semi-closed environments.

Pact’s PEACE III project works along Kenya’s borders to strengthen conflict-management systems and build the capacity of regional and national institutions to stem cross-border conflict.
Across the world,

Pact strengthens local economies by using markets as a force for development, because to own their future, communities must be prosperous. Our signature Mines to Markets program, which continues to grow, works in partnership with artisanal miners, governments and industry to make the sector safer, non-exploitative, and more sustainable, lucrative and formalized.

In 17 of our projects, from Africa to Asia to South America, we leveraged markets as a force for positive change. We helped improve the lives of more than 70,000 small-scale miners.
Pact’s integrated approach

Poverty and marginalization don’t have a single cause or a single solution. That’s why Pact uses an integrated approach to development — one that recognizes the complexity of people’s lives and focuses on systemic, lasting change. By intentionally linking disciplines and sectors, we amplify our impact, increase sustainability and address development challenges more effectively.

In 2017, 56 of our 84 projects - 66 percent - spanned two or more of the six sectors in which Pact specializes. Thirty one of these projects spanned three or more sectors, with some spanning even more.

INTEGRATION IN MYANMAR

Pact’s Shae Thot project – “The Way Forward” – includes interventions in all six of the sectors in which Pact works, and in several more with the help of our partners. Since 2011, Shae Thot has worked in more than 2,800 rural villages across Myanmar, supporting community-based committees to implement health, water, nutrition, agriculture, food security and livelihoods and economic strengthening activities in their communities.

An independent assessment of integration in Shae Thot concluded that “the integrated approach had been effective in achieving planned program outcomes and in many cases exceeding program expectations. This was most likely to occur when three or more program components mutually reinforced each other and consequently outcome efficiencies and effectiveness were strongest.” Researchers used the term integration accelerator to describe what they found, writing, “The combined synergies … gave rise to what could be regarded as a micro-economy. In the context of an integrated approach, it was referred to as the integration accelerator: access to credit services, access to resources, and training to develop knowledge and skills.”
INTEGRATION AND IMPACT, BY COUNTRY

AFRICA GREAT LAKES REGION
In the Democratic Republic of Congo, Rwanda, Burundi and Uganda, Pact assists resource-dependent communities in gaining lasting benefits from the more sustainable use of the natural resources around them. Pact takes an integrated approach to its work in the mining sector, linking mining to livelihoods, governance, health, environment, and the strengthening of local, regional and national institutions.

- 5,329 people had improved access to health and social services, and 9 health systems were strengthened.
- 15,438 people increased their net income and 50 savings and microfinance groups increased their funds.
- 9 partners improved their performance and 1 graduated to direct funding.
- 53,713 citizens participated in 6 initiatives resulting in positive state-society engagement and positively influenced 1 policy change.
- 4 projects included business and markets as a force for positive change.

COLOMBIA
In Colombia, Pact works with partners and institutions to reduce child labor in gold and coal mining communities through an integrated approach that supports livelihoods, education, policy solutions and safe mining operations in addressing a complex set of underlying causes.

- 733 people had improved access to health and social services, and 44 health systems were strengthened.
- 102 citizens participated in 12 initiatives resulting in positive state-society engagement and positively influenced 1 policy change.
- 1 project included business and markets as a force for positive change.

ETHIOPIA
In Ethiopia, Pact strengthens government systems, supports artisanal miners’ and caregivers’ capacity to earn a dignified living, and improves management of natural resources and access to critical health and education services.

- 411,492 people had improved access to health and social services.
- 70,572 people increased their net income, and 2,613 savings and microfinance groups increased their funds.
- 654 people benefited from improved natural resource management, and 47,564 hectares of ecosystem were under improved management.
- 31 partners improved their performance.
- 1,799 citizens participated in 30 initiatives resulting in positive state-society engagement.

BELARUS
Pact works in Belarus to promote a strong civil society by building the capacity of local organizations, making room for progressive reforms and civic activism for positive social change.

- 4 partners improved their performance and 9 graduated to direct funding.
- 1,950 citizens participated in 47 initiatives resulting in positive state-society engagement and positively influenced 2 policy changes.

CAMBODIA
For more than 25 years, Pact has been implementing an integrated approach to improve lives in Cambodia, bridging gaps between sectors so communities can respond to their development challenges holistically.

- 342 partners improved their performance and 1 graduated to direct funding.
- 24,606 citizens participated in 1,217 initiatives resulting in positive state-society engagement and positively influenced 6 policy changes.

HAITI
Pact works in Haiti to improve HIV services for people most at-risk, building the capacity of local organizations to plan and deliver comprehensive prevention and treatment services.

- 2 partners improved their performance.

KENYA
Pact works in Kenya and its border regions to foster peace and stability to support the health, livelihoods, well-being and resilience of communities by strengthening national and regional institutions and local civil society organizations.

- 1 health system was strengthened.
- 17 partners improved their performance.
- 13,739 citizens participated in 222 initiatives resulting in positive state-society engagement.
- 1 project included business and markets as a force for positive change.

LESOTHO
Pact is working to turn back the tide of HIV and AIDS in Lesotho through an integrated strategy of health systems strengthening, civil society capacity building and prevention and access to care for vulnerable populations.

- 171,186 people had improved access to health and social services, and 16 health and social service systems were strengthened.

LIBERIA
Pact is supporting communities to develop forest-management capacity and key rural forest-based enterprises that provide sustainable economic opportunities for rural farmers and forest-dependent people while also stemming deforestation and biodiversity loss.

- 157 savings and microfinance groups increased their funds.
- 7 partners improved their performance.
- 6 projects included business and markets as a force for positive change.

INDONESIA
Across Indonesia, Pact is helping people live healthier lives by building the capacity of local organizations and by assisting the government in providing health services to vulnerable communities.

- 56,022 people had improved access to health and social services.
- 15 partners improved their performance and 2 graduated to direct funding.
- 1 project included business and markets as a force for positive change.

MADAGASCAR
Throughout Madagascar, Pact is supporting basic health and social services by tackling the burden of malaria and tuberculosis among vulnerable populations and ensuring children receive an education and become active citizens.

- 893 people had improved access to health and social services.

MALAWI
Pact enables vulnerable populations in Malawi and those dependent on natural resources to be healthy, HIV-free and income-secure by building the capacity of local organizations to provide key health services and responsibly manage the country’s fisheries.

- 1,972 people had improved access to health and social services, and 8 health and social service systems were strengthened.

MYANMAR
For more than 20 years, Pact has developed integrated development programs in Myanmar that empower communities with increased knowledge to better care for their families, to grow their resources for individual and common goals and to lead their own development.

- 573,059 people had improved access to health and social services, and 1,211 health and social service systems were strengthened.

- 925,802 people increased their net income, and 236,259 savings and microfinance groups increased their funds.

- 241,382 people benefited from improved natural resource management, and 2,711 hectares of ecosystem were under improved management.

- 7 partners improved their performance.

- 6 projects included business and markets as a force for positive change.
NAMIBIA
Pact works with the government of Namibia and community-based organizations to improve their capacity to address the effects of HIV and AIDS on the country.

- **1** HEALTH AND SOCIAL SERVICE SYSTEM WAS STRENGTHENED.
- **1** POLICY CHANGE.

NEPAL
In Nepal, Pact supports good governance and participatory local development planning processes by improving the capacity of citizens and civil society to influence government decisions, as well as by strengthening social accountability in the health sector.

- **3,370** PEOPLE INCREASED THEIR NET INCOME, AND **454** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- **12** PARTNERS IMPROVED THEIR PERFORMANCE.
- **49,098** CITIZENS PARTICIPATED IN **1,035** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED **4** POLICY CHANGES.

NIGERIA
Pact works with local partners in Nigeria to support a healthy population, building the capacity of government and local organizations to improve the health of mothers and their families.

- **15,154** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **37** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- **8,412** PEOPLE INCREASED THEIR NET INCOME, AND **333** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- **23** PARTNERS IMPROVED THEIR PERFORMANCE.

SOUTH AFRICA
Throughout South Africa, Pact works with the local government to build organizational and technical capacity to deliver quality HIV care, treatment and prevention services.

- **224,121** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **25** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- **790** PARTNERS IMPROVED THEIR PERFORMANCE.

SOUTH SUDAN
Pact improves HIV services for people most at-risk in South Sudan, building the capacity of local organizations to plan and deliver comprehensive prevention and treatment services.

- **3** PARTNERS IMPROVED THEIR PERFORMANCE.

SWAZILAND
Pact is reducing the impact of HIV and AIDS in Swaziland with a multifaceted approach, including working with youth, local communities and civil society to ensure they have the tools necessary to combat the disease.

- **84,266** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **4** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- **19,522** PEOPLE INCREASED THEIR NET INCOME, AND **1,246** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
- **35** CITIZENS PARTICIPATED IN **4** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

THAILAND
Pact works across Southeast Asia to increase responsible investing in agriculture, forestry and other land uses to reduce deforestation, and strengthen the ability of Lower Mekong governments to achieve sustainable development goals through improved capacity for infrastructure planning, design and operation through capacity development.

- **199,947** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.
- **25** CITIZENS PARTICIPATED IN **1** INITIATIVE RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
- **2** PROJECTS INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

UKRAINE
In Ukraine, Pact’s HIV and governance work empowers marginalized populations to lead healthy lives and to continue pushing for transparent and democratic governance.

- **556,425** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **24** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- **375** PEOPLE INCREASED THEIR NET INCOME.
- **3** PARTNERS IMPROVED THEIR PERFORMANCE.

VIETNAM
Pact supports growth and entrepreneurship across Vietnam through livelihoods restoration and women’s economic empowerment. Pact is also reducing the vulnerability of factory workers to pernicious credit practices.

- **300** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **4** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
- **144** PEOPLE INCREASED THEIR NET INCOME.
- **300** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.
- **15** PARTNERS IMPROVED THEIR PERFORMANCE.
- **51,059** CITIZENS PARTICIPATED IN **903** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **4** POLICY CHANGES.
- **1** PROJECT INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.