Pact’s promise is to transform lives, communities, and systems in ways that are lasting and measurable, enabling those we serve to be heard, capable, and vibrant.

What We Do
The Results and Measurement (R&M) Team within Integrated Program Advancement at Pact sets standards for Monitoring, Evaluation, Research and Learning (MERL), and ensures Pact’s quality of programming against these standards.

The R&M Team:
• Generates data, evidence, and analysis that drives decision making and adaptive management;
• Promotes organizational learning through project evaluations and other monitoring, evaluation, and research data; and
• Leverages the latest technologies available to improve impact.

SUPPORTING COUNTRY OFFICE MERL NEEDS THROUGHOUT THE PROJECT LIFE CYCLE

PROPOSAL DEVELOPMENT
• Leads the technical design of MERL systems
• Recruits expert project staff
• Ensures impact evaluation and learning starting from project inception

PROJECT START-UP
• Works with project staff to finalize MEL plans, establish MERL systems, and conduct rigorous baselines assessments
• Supports country offices in developing sophisticated data collection systems and data management platforms to track data at the individual level, specializing in Open Data Kit-based mobile data collection applications and DHIS2

PROJECT IMPLEMENTATION
• Ensures completion of routine data quality audits
• Guides teams in maintaining data systems that support learning, decision making, and adaptive management

EVALUATION AND LEARNING
• Assists with evaluation design, provides guidance for strong evaluation management, reporting, and lessons learned
• Promotes use of rigorous and innovative evaluation methodologies like Social Return on Investment (SROI) methodologies for project outcomes value assessment
• Conducts Outcome Harvesting to uncover intended and unintended project outcomes
• Applies data analytics to routine monitoring data to improve program effectiveness and efficiency

FOR MORE INFORMATION: Lauren Serpe, Interim Global Director, Results and Measurement lserpe@pactworld.org

KEY ACCOMPLISHMENTS IN RESULTS & MEASUREMENT

7 years of Global Indicator data have been collected and published in Measuring Pact’s Mission.

Over 2,100 Organizational Performance Index (OPI) assessments of partner organizations have been conducted from 2010-2018.

Over 25 country offices have experience implementing mobile technology for programming and data collection since 2007.

Nearly 40 countries have received technical MERL assistance and support on proposal development, project start-up, routine monitoring, evaluation planning, and project close-out.

Four years with a global database system now built on DHIS2 for enhanced data dashboard visualizations and data analytics
**MERL TRAINING MODULES**

Pact’s open-source training modules guide our global staff and offer a MERL framework for our partners:

**MODULE 1:** Building Basic Monitoring and Evaluation Systems

**MODULE 1.1:** MERL For Peacebuilding Programs

**MODULE 2:** Field Guide to Data Quality Management

**MODULE 3:** Evaluation for M&E and Program Managers

**MODULE 4:** Mobile Technology Handbook

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**MEASUREMENT TOOL DEVELOPMENT**

With Pact’s Capacity Development Team, published Pact’s Government Performance Index (GPI) handbook and conducted a reliability study of the tools’ first year of use.

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**R&M QUALITY STANDARDS**

Using international best practices, Pact’s country offices conduct annual self-assessments against our R&M Quality Standards for MERL systems.

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**EVALUATION POLICY**

Outlining the core tenets of our approach to evaluation, our policy requires all projects valued over $1 million to develop an evaluation strategy, using rigorous experimental or quasi-experimental evaluation designs, ensuring a focus on transparency, accountability, utility, ethics, cultural adaptation, participation, and social inclusion.

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**PACT AT EVALUATION 2018**

<table>
<thead>
<tr>
<th>Abstract Title</th>
<th>Session Time and Location</th>
<th>Session Type</th>
<th>Presenter</th>
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</thead>
<tbody>
<tr>
<td>Repurposing routine data for evaluation: elements for success in the developing-country context</td>
<td>October 31 6:30-8:00 PM Poster Session</td>
<td>Poster</td>
<td>Erica Kuhlik, Molly Cannon (Palladium)</td>
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<tr>
<td>Understanding Rights-based Politics: Using Applied Political Economy Analysis to Guide Human Rights Programming</td>
<td>October 31 6:30-8:00 PM Poster Session</td>
<td>Poster</td>
<td>Mason Ingram, Kelly Skeith (Freedom House), Samuel Gerstlin (Freedom House)</td>
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<tr>
<td>Finding Truth and Power in Cross Border Conflict Settings</td>
<td>October 31 6:30-8:00 PM Poster Session</td>
<td>Poster</td>
<td>Josiah Imbayi Mukoya: Monitoring Evaluation Reporting and Learning Manager - Pact Kenya</td>
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<tr>
<td>Self-Assessment as Empowerment on the Beaches of Malawi</td>
<td>November 1 8:00-9:00 AM CC – 3: Ignite 9</td>
<td>Ignite Session</td>
<td>Sarah Ellison</td>
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<tr>
<td>Evaluating Integration: Are We Asking the Right Questions?</td>
<td>November 1 3:45 - 4:45 PM CC – 1 Panel</td>
<td>Panel</td>
<td>Bindza Ginindza, Alison Smith (Social Impact), Salman Jaffar (Social Impact), Andrew Epstein (Social Impact) (Locus panel)</td>
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<tr>
<td>Participatory Measurement: New Approaches to Assessing Government and Civil Society Capacity and Performance within Complex Governance Systems</td>
<td>November 1 5:00 - 5:45 PM CC – 26A Panel</td>
<td>Panel</td>
<td>Lauren Serpe, Louise Stenberg, Anna Chukhno (IRI), Rola Abdul-Latif (Creative Associates)</td>
</tr>
<tr>
<td>Monitoring, Evaluation and Learning Methods and Systems across a Global Human Rights Consortium</td>
<td>November 1 5:00 - 5:45 PM Hope Ballroom A</td>
<td>Panel</td>
<td>Lauren Serpe, Kelly Skeith (Freedom House), Salome Tsereteli-Stephens (ABA-ROLI), Megan Guildrey (Internews)</td>
</tr>
<tr>
<td>Measuring System Performance in International Development: Current Approaches and Future Directions</td>
<td>November 2 11:30 AM - 12:15 PM Hope Ballroom A</td>
<td>Think Tank</td>
<td>Louise Stenberg, Erica Kuhlik, Lauren Serpe</td>
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<tr>
<td>Elevating Community Voices on Natural Resource Management through Evaluation Methodologies in Malawi</td>
<td>November 2 3:30-4:15 PM Center St. Meeting Room B</td>
<td>Roundtable</td>
<td>Sarah Ellison</td>
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<tr>
<td>Methods for developing benchmarks for OVC program graduation: emerging evidence from three programs</td>
<td>November 2 4:30 - 5:30 PM Center St. Meeting Room A</td>
<td>Panel</td>
<td>Erica Kuhlik, Daniel Oliver (CRS), Benjamin Aisya (Palladium)</td>
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<tr>
<td>Closing Space Assessments: Keeping Programming Relevant and Effective in Deteriorating Political Environments</td>
<td>November 3 9:15 - 10:00 AM CC – 26A Roundtable</td>
<td>Roundtable</td>
<td>Mason Ingram</td>
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