



# Results & Measurement

Pact's promise is to transform lives, communities, and systems in ways that are lasting and measurable, enabling those we serve to be heard, capable, and vibrant.

## What We Do

The Results and Measurement (R&M) Team within Integrated Program Advancement at Pact sets standards for Monitoring, Evaluation, Research and Learning (MERL), and ensures Pact's quality of programming against these standards.

## The R&M Team:

- **Generates** data, evidence, and analysis that drives decision making and adaptive management;
- **Promotes** organizational learning through project evaluations and other monitoring, evaluation, and research data; and
- **Leverages** the latest technologies available to improve impact.

## SUPPORTING COUNTRY OFFICE MERL NEEDS THROUGHOUT THE PROJECT LIFE CYCLE

### PROPOSAL DEVELOPMENT

- Leads the technical design of MERL systems
- Recruits expert project staff
- Ensures impact evaluation and learning starting from project inception

### PROJECT START-UP

- Works with project staff to finalize MEL plans, establish MERL systems, and conduct rigorous baselines assessments
- Supports country offices in developing sophisticated data collection systems and data management platforms to track data at the individual level, specializing in Open Data Kit-based mobile data collection applications and DHIS2

### PROJECT IMPLEMENTATION

- Ensures completion of routine data quality audits
- Guides teams in maintaining data systems that support learning, decision making, and adaptive management

### EVALUATION AND LEARNING

- Assists with evaluation design, provides guidance for strong evaluation management, reporting, and lessons learned
- Promotes use of rigorous and innovative evaluation methodologies like *Social Return on Investment* (SROI) methodologies for project outcomes value assessment
- Conducts *Outcome Harvesting* to uncover intended and unintended project outcomes
- Applies data analytics to routine monitoring data to improve program effectiveness and efficiency

## KEY ACCOMPLISHMENTS IN RESULTS & MEASUREMENT

**7** years of Global Indicator data have been collected and published in *Measuring Pact's Mission*.



Over **2,100** Organizational Performance Index (OPI) assessments of partner organizations have been conducted from 2010-2018.



Over **25** country offices have experience implementing mobile technology for programming and data collection since 2007.



Nearly **40** countries have received technical MERL assistance and support on proposal development, project start-up, routine monitoring, evaluation planning, and project close-out.



Four years with a **global database system** now built on DHIS2 for enhanced data dashboard visualizations and data analytics

**FOR MORE INFORMATION:**

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## BUILDING LOCAL PROMISE

### MERL TRAINING MODULES

Pact's open-source training modules guide our global staff and offer a MERL framework for our partners:

**MODULE 1:** Building Basic Monitoring and Evaluation Systems

**MODULE 1.1:** MERL For Peacebuilding Programs

**MODULE 2:** Field Guide to Data Quality Management

**MODULE 3:** Evaluation for M&E and Program Managers

**MODULE 4:** Mobile Technology Handbook



### MEASUREMENT TOOL DEVELOPMENT

With Pact's Capacity Development Team, published Pact's Government Performance Index (GPI) handbook and conducted a reliability study of the tools' first year of use.



### INFORMATION AND COMMUNICATION TECHNOLOGY FOR DEVELOPMENT (ICT4D) RESOURCES

As a leader in ICT4D, we support the adoption of mobile technology and GIS across Pact for data collection, information dissemination campaigns, routine monitoring, and much more.



### R&M QUALITY STANDARDS

Using international best practices, Pact's country offices conduct annual self-assessments against our R&M Quality Standards for MERL systems.

### MEASURING PACT'S MISSION REPORT

Pact's annual global results initiative in which country offices report their results across 12 Global Indicators spanning our technical areas, increases accountability to our stakeholders.

### EVALUATION POLICY

Outlining the core tenets of our approach to evaluation, our policy requires all projects valued over \$1 million to develop an evaluation strategy, using rigorous experimental or quasi-experimental evaluation designs, ensuring a focus on transparency, accountability, utility, ethics, cultural adaptation, participation, and social inclusion.



## PACT AT EVALUATION 2018

Abstract Title	Session Time and Location	Session	Presenter
Repurposing routine data for evaluation: elements for success in the developing-country context	October 31 6:30-8:00 PM Poster Session	Poster	Erica Kuhlik, Molly Cannon (Palladium)
Understanding Rights-based Politics: Using Applied Political Economy Analysis to Guide Human Rights Programming	October 31 6:30-8:00 PM Poster Session	Poster	Mason Ingram, Kelly Skeith (Freedom House), Samuel Gerstin (Freedom House)
Finding Truth and Power in Cross Border Conflict Settings	October 31 6:30-8:00 PM Poster Session	Poster	Josiah Imbayi Mukoya: Monitoring Evaluation Reporting and Learning Manager - Pact Kenya
Self-Assessment as Empowerment on the Beaches of Malawi	November 1 8:00-9:00 AM CC - 3: Ignite 9	Ignite Session	Sarah Ellison
Evaluating Integration: Are We Asking the Right Questions?	November 1 3:45 -4:45 PM CC - 1	Panel	Bindza Ginindza, Alison Smith (Social Impact), Salman Jaffar (Social Impact), Andrew Epstein (Social Impact) (Locus panel)
Participatory Measurement: New Approaches to Assessing Government and Civil Society Capacity and Performance within Complex Governance Systems	November 1 5:00 - 5:45 PM CC - 26A	Panel	Lauren Serpe, Louise Stenberg, Anna Chukhno (IRI), Rola Abdul-Latif (Creative Associates)
Monitoring, Evaluation and Learning Methods and Systems across a Global Human Rights Consortium	November 1 5:00-5:45 PM Hope Ballroom A	Panel	Lauren Serpe, Kelly Skeith (Freedom House), Salome Tsereteli-Stephens (ABA-ROLI), Megan Guidrey (Internews)
Measuring System Performance in International Development: Current Approaches and Future Directions	November 2 11:30 AM - 12:15 PM Hope Ballroom A	Think Tank	Louise Stenberg, Erica Kuhlik, Lauren Serpe
Elevating Community Voices on Natural Resource Management through Evaluation Methodologies in Malawi	November 2 3:30-4:15 PM Center St. Meeting Room B	Roundtable	Sarah Ellison
Methods for developing benchmarks for OVC program graduation: emerging evidence from three programs	November 2 4:30- 5:30 PM Center St. Meeting Room A	Panel	Erica Kuhlik, Daniel Oliver (CRS), Benjamin Aisya (Palladium)
Closing Space Assessments: Keeping Programming Relevant and Effective in Deteriorating Political Environments	November 3 9:15 -10:00 AM CC - 26A	Roundtable	Mason Ingram